

**KUONI**

Caribbean

Antigua | Saint Lucia | Dominica | Barbados | The Grenadines



Stories you'll share for years to come start  
with a conversation.

# KUONI

## Why Kuoni?

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### Your holiday starts with a conversation.

Talk to us and we'll listen. We'll listen to your travel ideas and the moments you've loved during your holidays. Then we'll think about the experiences we can create for you, the people you'll meet and the sights you can't miss.

More than 55 years after designing our first handpicked holiday, we're still passionate about sharing our tips and advice to make sure you have the best time away. That's why we've won over 200 awards and are a Which? Recommended Provider.



# Hand-picked holidays



## Kuoni holidays don't come off the shelf

A Kuoni holiday starts before the planning stage; it begins with our destination experts working behind the scenes to handpick the accommodation, experiences and itineraries that meet our best-in-class standards. We have great relationships with hotels, airlines and local agents around the world, and we use these connections to curate a collection of holidays that you can trust. One of our Personal Travel Experts will then plan your trip – they'll listen to your ideas, make honest recommendations and take all the hard work out of booking an incredible holiday.

## Holidays planned by travel experts

Our holidays are full of moments that you'll talk about for years to come. They're designed by travel experts – people who know the destinations inside out because they've been there themselves. From our product teams to in-resort guides, drivers and hosts, we know the things you won't find by searching online and can offer added insight at every stage of your holiday.



## Great service is at the heart of everything we do

With us, it's personal. Our service isn't just about the moment you book your holiday. We'll be with you every step of the way, from the initial planning to making sure you have everything you need before you travel and recommending things to do while you're away. And we want to hear all about your holiday when you get back.

## Every holiday is a special occasion

We're the special occasion experts. The reason we're well known for those once-in-a-lifetime celebrations – honeymoons, big birthdays, anniversaries, retirements – is that we think every holiday is special. So whether it's quality time with family and friends at a private villa or mindful me-time at a spa retreat, our travel experts will make sure you get the most out of your holiday.



## Your perfect holiday at a glance



### Families

Resorts designed for playtime and quality time together



### Adults only

Child-free retreats welcoming guests over 16 or 18



### All inclusive

When your meals, drinks – and often added extras – are included in the cost



### All-inclusive upgrade

Choose to have your meals and drinks included in the cost



### Boutique

Smaller hotels with a warm welcome and personal touch



### Resort villas

Self-contained villas within a resort setting for the best of both worlds



### Honeymoon

Hotels that ramp up the romance with extra-special experiences



### Wellness/spa

Hideaways where you can rest your mind, body and soul

# Your Kuoni experience

## Exclusive travel

When you book a Kuoni holiday, we do the hard work for you; we take care of the little details and add the extra touches that make all the difference. Our expertise, advice and authentic experiences mean you'll get to know a destination in an exclusive way. We've even handpicked a collection of experiences, hotels, rooms and offers that are only available to Kuoni travellers.



## Start your holiday in style

### Kuoni En Voyages

We created En Voyages to make your journey to the airport a breeze and the time before your flight as relaxing as possible. You'll have access to an airport lounge and can choose to add extras that suit you, from meet-and-greet parking to chauffeur-driven transfers to and from your UK airport. See [kuoni.co.uk/en-voyages](http://kuoni.co.uk/en-voyages) for details.

### Preferred airline partners

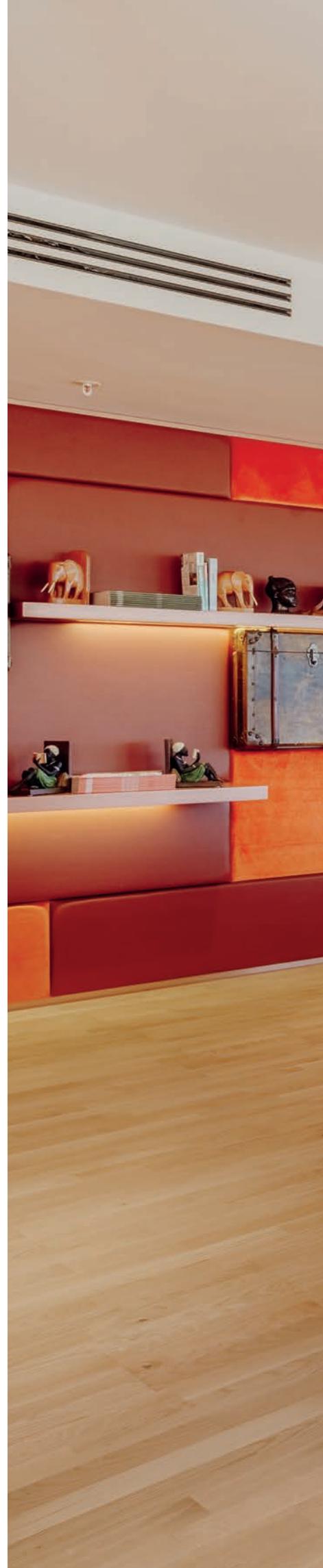
We have great relationships with the world's top airlines and can tell you the best ones to travel with, whether you're flying in economy or on a luxury private jet. We'll let you know about the latest airline offers and make sure all the flights on your itinerary flow seamlessly.

### Flight upgrades

It's easy to upgrade your flights. We can recommend the airlines where first class is a class apart and tell you what business class is like on each airline we offer. You can also trust us with arranging flights from seaplane transfers to private jet charters.

## Get inspired

Look out for extra inspiration throughout this brochure. You'll find exclusive experiences we can personally arrange for you, top tips on how to get the most out of your time away, and suggested itineraries based on our own experiences and our customers' feedback.







# Creating *your unique* holiday



Which? recommended provider

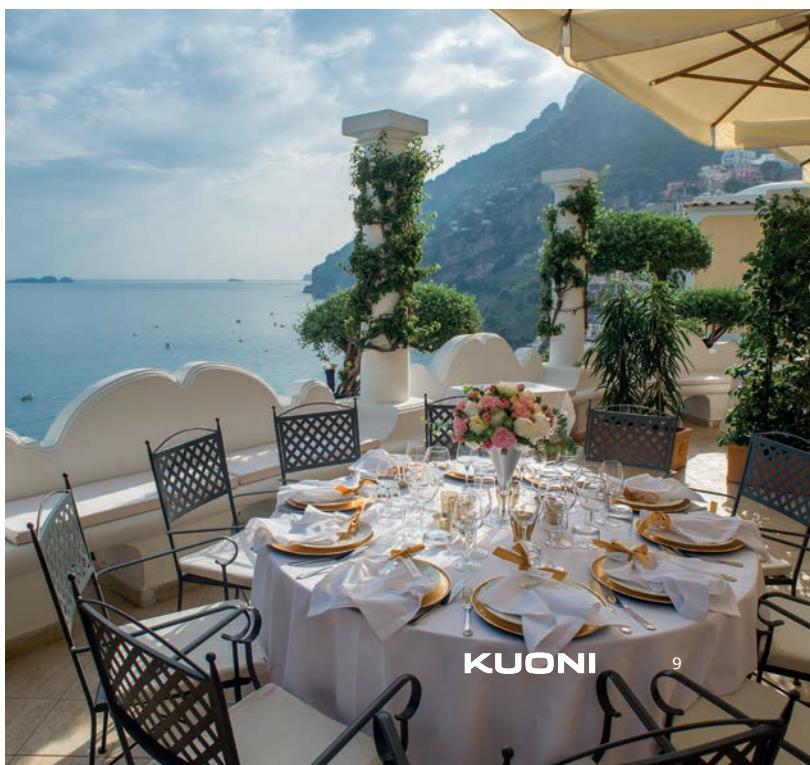
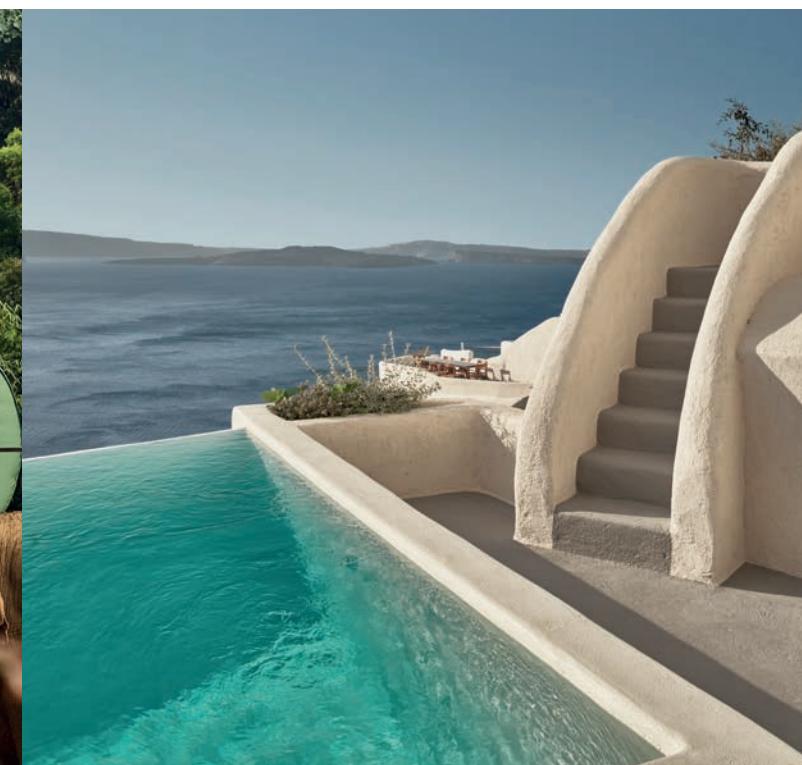


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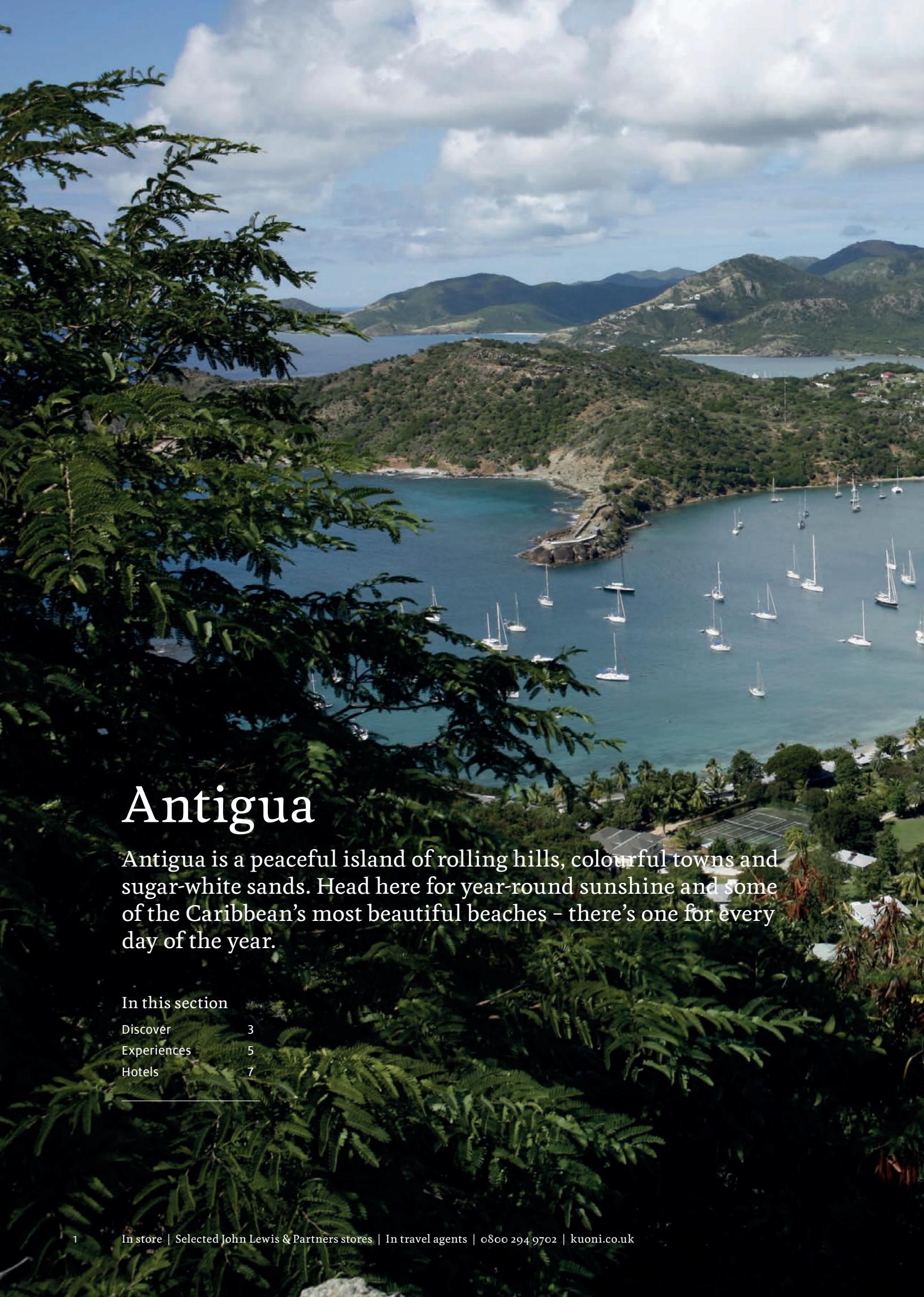


24-hour assistance in the UK





KUONI



# Antigua

Antigua is a peaceful island of rolling hills, colourful towns and sugar-white sands. Head here for year-round sunshine and some of the Caribbean's most beautiful beaches – there's one for every day of the year.

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# Discover Antigua

Surrounded by an offshore reef protecting miles of sugar-white sands and hidden coves, this idyllic island has 365 beaches, so you're guaranteed to find your perfect stretch of sand.

Antigua was once a British colony and you'll spot English influences throughout the island, from crumbling sugar plantations to locals playing cricket and hotels serving traditional afternoon tea. There's a laid-back vibe, too, ideal for days spent relaxing and leisurely exploring.



Antillean crested hummingbird

Each hotel is a pocket of paradise.

Antigua's hotels are sprawled out across the island, nestled on verdant hillsides or on sweeping sandy beaches, so its boutique retreats and larger resorts all feel very private.





**Antigua** You'll find plenty to see and do, from diving and world-class sailing to 4x4 rainforest tours. Stroll around Nelson's Dockyard - a beautifully restored Georgian naval base - and head up to Shirley Heights on a Thursday or Sunday evening when you can grab a rum punch and listen to a steel band as the sun sets over English Harbour.

#### ANTIGUA

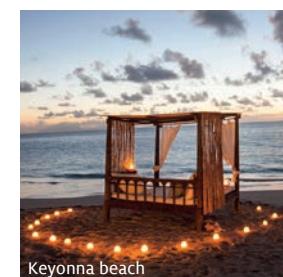


#### CARIBBEAN SEA

For further information about our featured destinations, visit [www.kuoni.co.uk](http://www.kuoni.co.uk)



# Dine, sail or hike in beautiful Antigua



## Antigua Cooking Class

Chef Nicole's class takes place in her beautiful home in the mountains with incredible views. She will teach you how to create gastronomic masterpieces with the locally farmed produce and herbs along with a special blend of spices, highlighting their history and health values to create an extraordinary meal.

## History & Culture of Antigua

Get under the skin of Antigua on a fascinating day exploring some of its most scenic spots and discovering the rich history and culture that surrounds them. The adventure includes a gentle paddle through a mangrove lagoon to a beautiful secluded beach, a hike to Goat Head for breathtaking views and a delicious Caribbean lunch.

## Beach Dinner, Keyonna Beach

For Keyonna Beach guests, there are few more romantic places for a dinner for two than a candlelit cabana on the sand, with the gentle waves as a soothing soundtrack. With the stars twinkling above, you'll be served stylish international cuisine with an Antiguan flourish by your personal butler for the night.

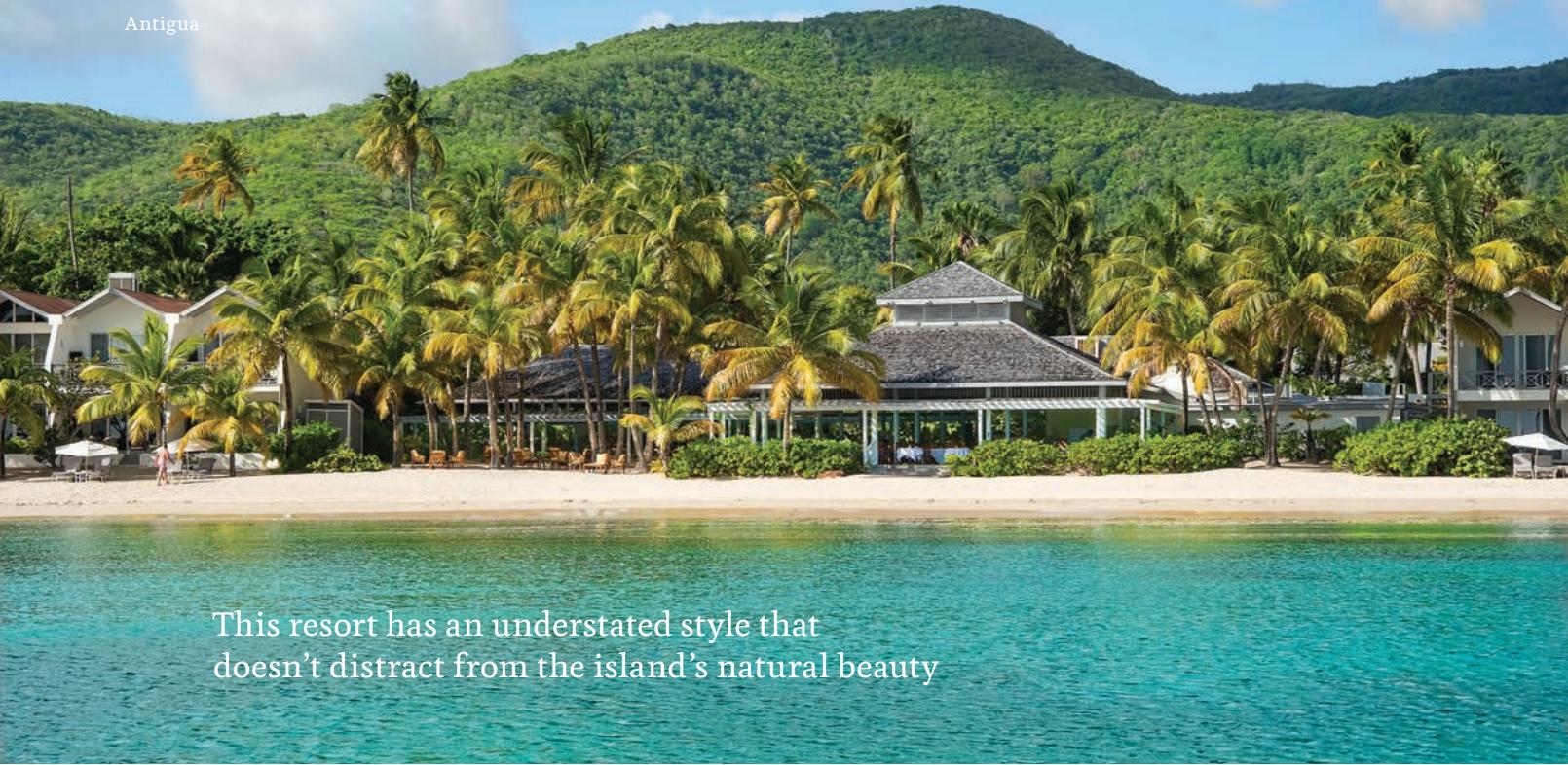
## Antigua Your Way by RIB

Zip along the west coast of Antigua on an exhilarating ocean-going adventure. After being introduced to your Reef Rider, you'll head off with your guide on a seven-mile trip along the stunning Antiguan coastline. Along the way, you'll pass some of the island's best beaches, including Ffryes, Darwood and Turners, and perhaps spot the occasional sea turtle or one of the eight different types of stingray that call these crystal-clear waters home. Your ultimate destination is the glorious Cades Reef, a National Marine Reserve and one of the best snorkelling spots in Antigua.

## Private Yacht Sailing

If you want to experience the millionaire lifestyle, celebrate a special occasion or are in search of the perfect place to propose, there's no better option than chartering your own private yacht for the day. With an expert crew to pamper you every step of the way, you'll cruise to secluded beaches with no one in sight and desert islands that are just yours for however long you choose, where you can swim and snorkel to your heart's content.

For further information about all of our featured experiences, visit [www.kuoni.co.uk/antigua/things-to-do](http://www.kuoni.co.uk/antigua/things-to-do)



This resort has an understated style that doesn't distract from the island's natural beauty

## Carlisle Bay

Set between rainforest and soft sands, this leading luxury resort appeals to both families and couples.

This exceptional resort has a contemporary and understated style that doesn't distract from the island's natural beauty. Cross a lily pond lined with flaming torches to the open-air plantation-style lobby where a table filled with exotic flowers provides a stunning centrepiece, and feel a sense of calm wash over you. The perfect crescent of white sand features family and adult areas and the calm waters are good for both swimming and watersports.

Sample a different flavoured smoothie every morning at breakfast and enjoy healthy dishes including fresh seafood at Indigo on the Beach. Tuck into authentic Italian favourites at poolside Ottimo! or enjoy freshly caught fish at The Jetty Grill which is set on the beachfront. Feast on delicious Pan-Asian cuisine at East – one of the island's most renowned restaurants and enjoy live music at the Pavilion Bar. You can also arrange beach and jetty private dining, whether it's a private group barbecue or a table for two on the sand.



### At a glance

Contemporary chic  
Exceptional facilities and dining  
Stunning setting

### Star rating 5

**Setting** On a bay on the south coast, 15 minutes from English Harbour

**Getting there** Approx. 30 minutes' transfer from Antigua airport

**Rooms** 87 modern suites

**Dining** 4 restaurants, 4 bars

**Facilities** Pool, non-motorised watersports, waterskiing\*, PADI dive centre\*, boat excursions\*, zip-line tours\*, horse riding\*, fitness centre, spa\*, 9 tennis courts, yoga, Pilates, screening room, library, Creche & Cool Kids Club (6 months-6 years; free for children over 2 years) and Crew Blue (7-12 years) during school holidays

**Dining options** Breakfast, Half Board, Full Board, All Inclusive

**Kuoni extras** \$200 resort credit per suite to use on spa treatments, motorised watersports or food (for 2022 and 2023 stays)

\*Local charge



Relax on sugar-white sands as waiters bring you iced water, cocktails and fruit

## Hermitage Bay

Tucked away between hills and a tranquil bay, this intimate retreat is the ultimate romantic hideaway.

For a luxurious slice of tropical paradise, this exceptional resort is ideal. The resort is committed to sustainability and blends with its stunning surroundings – make the most of the sound of the birds and the waves. The secluded bay has a private island feel and breathtaking views – photos can't quite capture the dazzling turquoise of the ocean. Relax on sugar-white sands as waiters bring you iced water, cocktails and fruit. Explore the island by following hiking trails or take a guided tour of a local farm to sample exotic fruits.

Enjoy breakfast on the terrace under shady almond trees plus casual poolside lunches and romantic dinners at the beachside restaurant. Treat your taste buds to freshly caught fish, fruit and vegetables from the organic garden and inventive à la carte menus that change daily. At night, sip cocktails at the stylish bar.



### At a glance

Luxury all-inclusive boutique resort  
Romantic setting  
Stunning and secluded Hillside Pool Suites

### Star rating 5

**Setting** On the south-west coast, 30 minutes from St John's

**Getting there** Approx. 35 minutes' transfer from Antigua airport

**Rooms** 30 suites

**Dining** Restaurant, bar

**Facilities** Pool, fitness centre, spa\*, watersports including sailing, snorkelling and kayaking, yoga, meditation, Pilates

**Dining options** All Inclusive

**Kuoni extras** A private dinner on the beach (terms and conditions apply)

\*Local charge



For up-to-date prices and further information about all of our featured hotels and resorts, visit [www.kuoni.co.uk](http://www.kuoni.co.uk)

With stunning views, world-class service and impressive green credentials, it's no surprise that the hotel attracts repeat guests and A-listers and has received a number of prestigious awards





Terrace Suite and Pool



## Curtain Bluff

A luxurious yet laid-back all-inclusive resort set on a bluff overlooking two beautiful beaches.

Originally designed as a private residence and exclusive hotel for the owner's family and friends, this intimate and friendly property has developed into one of the island's most coveted resorts. With stunning views, world-class service and impressive green credentials, it's no surprise that the hotel attracts repeat guests and A-listers and has received a number of prestigious awards. The excellent kids' club and extensive facilities make this a superb option for multi-generational families – there's everything from basketball and squash courts and a world-class tennis centre with four championship courts to waterskiing (equipment and tuition are all included).

One side of the bluff is home to the beautiful but wild Surf Beach, while the other side has the calm Bay Beach, an ideal spot for swimming. Relax in a hammock under swaying coconut palms and listen to the waves breaking on the shore as waiters stroll up and down the sand with cold drinks. The resort is renowned for its sensational cuisine and award-winning restaurants and all meals are included so you don't need to pay any supplements. The refurbished Tamarind Restaurant serves breakfast and candlelit dinners, and The Seagrape does barefoot casual lunches and romantic dinners overlooking the ocean. Spend the evening dancing under the moonlight as live bands perform on the terrace.

The spacious ocean-view rooms and suites are scattered along Surf Beach and up the bluff – the latter requires a walk up a steep hill, or you can catch a ride in a golf buggy. Ground-floor rooms offer direct access to the beach while those on the upper levels have the best views. Deluxe Rooms are set in two-storey villas on Surf Beach. Set at the top of the bluff boasting panoramic views, the Terrace Suite and Cliff Suite – each with a private infinity pool – are ideal for honeymooners.

### At a glance

Spectacular setting on the south coast

Award-winning cuisine

Championship tennis centre

### Star rating 5

**Setting** A peninsula on the south coast

**Getting there** Approx. 35 minutes' transfer from Antigua airport

**Rooms** 72 beachfront rooms and suites

**Dining** 2 restaurants, wine cellar

**Facilities** Pool, spa\*, championship tennis centre, squash, basketball, fitness centre, watersports including scuba diving\* and sailing\*, kids' club, entertainment, Wi-Fi

**Dining options** All Inclusive

\*Local charge



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Relax on a plush sun lounger on the beach deck  
or by one of the stunning infinity pools that merge  
with the turquoise sea beyond





## Blue Waters Resort & Spa

Set in stunning gardens, this intimate resort offers impeccable service and exquisite clifftop suites.

This beautiful hotel blends modern chic and classic-colonial style, with fresh white décor and warm wood. Stroll along powder-soft sands to secluded coves and wade into calm waters for swimming and watersports. Relax on a plush sun lounger on the beach deck or by one of the stunning infinity pools that merge with the turquoise sea beyond. Explore gardens draped with bougainvillea and hibiscus and spot hummingbirds. The hotel has a great focus on environmental responsibility too – it will be banning all single-use plastics in the near future and is the first hotel in Antigua to launch a refillable water bottle scheme.

Enjoy breakfast on the terrace, casual lunches and sophisticated dinners at the sea-view Palm Restaurant, plus superb ocean views at the clifftop Cove Restaurant. Carolyn's beach bar and restaurant serves light bites, salads and flat breads for lunch on the terrace and the Pelican Bar does great cocktails. There's also a casual beach bar and pool bar.

The rooms are scattered in blocks around the resort. Deluxe Beachfront Rooms are just steps from the beach and have been completely refurbished. The incredible Cove Suites and opulent three-bedroom Penthouse Suites are in a spellbinding clifftop location and have access to four exclusive infinity pools. For the ultimate in seclusion and privacy, opt for one of the incredible villas – there's the Pelican House where you can reserve a semi-detached three-bedroom villa or the entirety of the house; the Rock Cottage, a five-bedroom villa that is surrounded on three sides by water; and the huge Turtle Cottage which has four bedrooms and an infinity-edge pool.

### At a glance

Romantic hideaway  
Spellbinding views  
Upgrade to a Luxury Cove Suite

### Star rating 5

**Setting** On Soldiers Bay, 4 miles from St. John's

**Getting there** Approx. 10 minutes' transfer from Antigua airport

**Rooms** 65 spacious rooms, 31 suites, 4 villas and 4 penthouses

**Dining** 4 restaurants, 3 bars

**Facilities** 3 pools (plus 4 for use of Cove Suites guests only and 3 additional ones for Villa guests), tennis court, fitness centre, watersports, the Spa at Blue Waters\*, sailing lessons\*, cooking classes\*, private dining\*, regular entertainment, kids activities for 5 years upwards during school holidays\*, babysitting\*, Wi-Fi

**Dining options** Breakfast, All Inclusive

\*Local charge



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A series of cascading pools drift down from the main building towards a sandy beach deck

## Hammock Cove Resort & Spa

This upscale all-inclusive resort has private pool villas designed solely for laid-back relaxation.

Hammock Cove is just a few minutes' walk from Antigua's UNESCO-listed Devil's Bridge National Park, where waves rumble relentlessly onto the rocky limestone outcrop. The feeling at this adults-only resort is far more serene, though – it overlooks a secluded bay and has a series of cascading pools which drift down from the main building towards a sandy beach deck at the water's edge.

There are two great restaurants to choose from, and you can even have your food delivered to your room. Enjoy light meals at Irina's before sipping cocktails and craft beers at the bar; for romantic candlelit meals and international classics, you've got Lighthouse. Work your way through fine wines at Chairman's Lounge and enjoy a drink by the pool at On the Rocks. There's also a spa offering enticing treatments made with local herbal infusions and organic ingredients.



Waterfront Villa



Irina's restaurant

### At a glance

Chic villas with private plunge pools  
Centrally located cascading pools  
Near Devil's Bridge National Park

### Star rating 5

**Setting** A few minutes' walk from Devil's Bridge National Park on the east coast

**Getting there** Approx. 30 minutes' transfer from Antigua airport

**Rooms** 42 single-storey villas

**Dining** 2 restaurants, 4 bars

**Facilities** Pool, spa\*, fitness centre, yoga pavilion, fitness classes, non-motorised watersports including snorkelling and stand-up paddleboarding, cooking and mixology classes, weekly beach barbecue, pickleball court, entertainment, Wi-Fi, guest ambassadors

**Dining options** All Inclusive

\*Local charge



Cross the bridge over the lagoon, listen to the waterfall by the pool or find a private spot on the beach

## Galley Bay Resort & Spa

An intimate and charming adults-only hideaway tucked away between 40-acre tropical gardens and a secluded beach.

One of the first things you'll notice about this welcoming resort is the sheer tranquillity. Cross the bridge over the lagoon, listen to the cascading waterfall by the redesigned pool or find a private spot on the three-quarter-mile-long beach. A scattering of rocking chairs on the boardwalk are perfect for sitting and gazing out over the ocean at sunset with a cocktail in hand, while the saltwater lagoon is a scenic spot to watch herons, pelicans and frigate birds diving for their dinner.

There are three restaurants with al fresco à la carte dining and ocean views. The casual Barefoot Grill serves snacks and light lunches, while Sea Grape has beautiful bay views and a weekly barbecue with a steel-drum band. Head to Gauguin Restaurant for candlelit dinners under private thatched cabanas and the fresh catch of the day. Choose from a selection of open-air bars and try the new Rum Shack, head to Ismay's, the fine-dining restaurant (supplement applies) and enjoy low-key entertainment.



Ismay's Restaurant



Superior Deluxe Beachfront Room

### At a glance

In 40-acre tropical gardens  
Bird sanctuary and saltwater lagoon  
Romantic setting

### Star rating 4.5

**Setting** On a ¾-mile-long beach edged by tropical gardens and a lagoon, 3 miles from St John's

**Getting there** Approx. 20 minutes' transfer from Antigua airport

**Rooms** 98 rooms and suites

**Dining** 3 restaurants, grill, café, rum shack, 4 bars

**Facilities** Pool, fitness centre, spa\*, tennis (tuition\*), jogging trails, non-motorised watersports including Hobie Cat catamaran, Sunfish sailboat and kayaking, yoga, beachfront yoga pavilion, library, lagoon fishing, table tennis, bicycles, croquet, boutique, internet corner, Wi-Fi (high-speed Wi-Fi\*), cooking demonstrations, garden tours

**Dining options** All Inclusive

\*Local charge

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Although St James's is a large resort, it has an intimate feel and there are plenty of quiet areas

## St James's Club & Villas

**Set between a tranquil bay and the Atlantic Ocean, this relaxing resort offers a great range of activities.**

On a private 100-acre peninsula, this peaceful resort offers a choice between the calm waters of lagoon-style Mamora Bay — great for watersports including Hobie Cat sailing and paddleboarding — and breezier Coco Beach on the Atlantic Ocean side. Although St James's is fairly large, it has an intimate feel and there are plenty of quiet areas you can retreat to within the tropical gardens and pool areas. Choose from five restaurants offering à la carte and buffet options. Eleven/11 Restaurant has gorgeous views over Coco's Beach and, above it, Coco Beach Restaurant & Bar serves up Caribbean-style tapas dishes.

Club, Premium and Beachfront Rooms have easy access to the restaurants and kids' club, and Two or Three Bedroom Villas are perfect for families and groups. Junior Suites are at the southern edge of the resort, with a living area, open-air balcony and sea views. Spacious Royal Suites are located in an adults-only area — these have a sunken lounge between the bedroom and balcony, superb views over Mamora Bay and access to an exclusive bar and small pools.



### At a glance

Non-motorised watersports and tuition  
Lots of facilities  
Two white-sand beaches

### Star rating 4

**Setting** In a secluded spot on the tip of a 100-acre private peninsula

**Getting there** Approx. 40 minutes' transfer from Antigua airport

**Rooms** 243 rooms, suites and villas

**Dining** 5 restaurants, beach bar & grill, coffee shop, 6 bars

**Facilities** 6 pools, spa\*, fitness centre, pickleball courts, exercise classes including floatfit®CARIBBEAN aquabase®, tennis courts, beach and water volleyball, non-motorised watersports, mini cinema, kids' club (4-12 years), shop, Wi-Fi in public areas\*

**Dining options** All Inclusive

\*Local charge



Spread out in lush grounds, this resort has a laid-back vibe and never feels crowded

## The Verandah Resort & Spa

This relaxing village-style resort has a host of activities and is ideal for both families and couples.

Spread out in lush grounds, The Verandah Resort & Spa has a laid-back vibe and never feels crowded. One of the beautiful beaches is dedicated to non-motorised watersports and the cove-protected waters are perfect for snorkelling and kayaking. Join a game of beach volleyball, pick one of the many peaceful spots dotted around the resort, or explore the gardens during a game of mini golf that takes you past ponds, waterfalls and tropical flowers. The resort has the island's largest freeform freshwater swimming pool as well as a peaceful adults-only pool and a brand new infinity pool which is located on Rasta Beach and features a raised sun deck.

Two restaurants – Seabreeze and Buccaneer – have casual family-friendly à la carte dining and themed buffet evenings. Dress up for dinner at Nicole's featuring a new bar and enjoy fine steaks and lobster. There is also the Beach Bar & Grill, the new Wadadli Snack Shack and the rustic Rasta Bar, or you can enjoy evening entertainment at the pool bar. Enjoy soft drinks, tropical juices, rum punch and cold beer at the Lazy Pelican Beach Bar on the watersports beach.



Adults-only pool



Two Bedroom Villa with Plunge Pool

### At a glance

Great-value all-inclusive resort  
Casual dining venues  
Two beautiful beaches

### Star rating 4

**Setting** In 30 unspoilt waterfront acres bordered by a national park, on the north-east coast

**Getting there** Approx. 30 minutes' transfer from Antigua airport

**Rooms** 186 open-plan suites and villas with garden or sea views

**Dining** 4 restaurants, 1 grill, coffee shop, 4 bars

**Facilities** 3 freeform pools (1 adults-only), non-motorised watersports, tennis, fitness centre, spa\*, 18-hole mini golf course, live entertainment, kids' club (potty-trained 2-11 year-olds) with outdoor play area

**Dining options** All Inclusive

\*Local charge

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Seagrape trees prop up wooden beams and thatched roofs, and the dark wood furniture is complemented by comfy white sofas, lush plants and decorative seashells





## Keyonna Beach Resort

Exclusive  
TO KUONI IN  
THE UK

Set on a pristine beach, this intimate all-inclusive hotel is perfect for low-key relaxation.

This delightfully laid-back rustic hotel is just steps from the calm, clear waters of the Caribbean Sea. Seagrape trees prop up wooden beams and thatched roofs, and the dark wood furniture is complemented by comfy white sofas, lush plants and decorative seashells. Lounge by the pool or kick back on one of the inviting Carib beach beds. You can also head out on a number of local excursions including a rainforest canopy tour or snorkelling and diving at Cades Reef in search of barracuda, moray eels and reef sharks.

The open-plan beach restaurant sits on a raised wooden deck framed with white drapes, in an intimate setting for romantic dinners. All meals are à la carte but you won't need to make any dinner reservations. The fresh and delicious dishes – such as red snapper and spicy local delicacies – are prepared to order and the regular barbecue nights and beach parties are very popular. Grab a Caribbean-based rum cocktail from the casual bar and sink into one of the sofas on the deck to watch the sun set over the ocean.

The spacious rooms and cottages are scattered along flower-lined pathways. They each have romantic four-poster beds and refreshing outdoor showers, without the intrusion of televisions or radios. Beach House Rooms and Sunset Beach Front Rooms are in the main building with the latter having more direct access to the beach. The Garden View Cottages in the gardens are accessed from the back and have extra space plus a sea-view deck. Nearby are the Kuoni exclusive Garden Pool Cottages which feature a private plunge pool on the balcony. Alternatively, splash out on a Beachfront Pool Cottage which has beach and ocean views.

### At a glance

**Simple and rustic, yet chic**  
**A boutique hideaway with just 27 rooms**  
**Couples-only hotel on a stunning beach**

### Star rating 4 star

**Setting** On a half-mile beach, close to Johnson's Point on the south-west coast  
Located on a scenic coastal road, a 5-minute drive from Jolly Harbour and 20 minutes from St John's

**Getting there** Approx. 30 minutes' transfer from Antigua airport

**Rooms** 27 rooms and cottages

**Dining** Beach restaurant, bar

**Facilities** Pool, massage service (no outdoor service)\*, Wi-Fi in all rooms and public areas

**Dining options** All Inclusive

**Kuoni extras** Kuoni is proud to be the only UK tour operator to offer Keyonna Beach. See booking conditions for details

\*Local charge



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Embark on a culinary journey around the world with a superb choice of 11 restaurants

## Sandals Grande Antigua Resort & Spa

This exceptional couples-only resort offers a beautiful setting, outstanding facilities and incredible choice.

Experience a stylish blend of Caribbean and Mediterranean at this expansive resort which features two 'villages'. The traditional Caribbean Beachfront Village is lined with pathways winding through seaside gardens of coconut palms, tropical vines and vibrant hibiscus. Inspired by Europe's elegant plazas and grand villas, the modern Mediterranean Oceanview Village has elegant open spaces with manicured lawns, beautiful pools and a chic French patisserie.

Embark on a culinary journey around the world with a superb choice of 11 restaurants, each offering fine cuisine including Italian, Asian and Caribbean. Catch the ocean breeze at an open-air restaurant and enjoy barefoot dining on the beach. Start your day with mimosas, enjoy wood-fired pizzas for lunch and freshly caught seafood for dinner before sinking into a plush sofa by a fire pit to watch the stunning sunset. Fantastic entertainment includes live bands and beach parties.

### At a glance

Two resort experiences in one  
Romantic setting  
Spectacular beach

**Setting** Dickenson Bay, just 10 minutes from St John's

**Getting there** Approx. 15 minutes' transfer from Antigua airport

**Rooms** 373 rooms and suites

**Dining** 11 restaurants, 7 bars

**Facilities** 6 pools, 6 whirlpools, a Red Lane® Spa\* and Fitness Centre, Pilates, tennis, volleyball, watersports including windsurfing and scuba diving (free for certified divers), boutique, gift shop

**Dining options** All Inclusive

\*Local charge



Caribbean Beachfront Butler Rondoval



Bayside Restaurant



Red Lane Spa®



The main attraction at this friendly and informal resort is the spectacular beach

## Pineapple Beach Club

This authentic adults-only Caribbean resort has a secluded setting and is perfect for low-key relaxation.

The main attraction at this friendly, informal resort is the spectacular beach where dazzling platinum sand is lapped by brilliant turquoise waters. The protected cove is perfect for swimming and you can snorkel in clear waters on the offshore reef. Keep things typically Caribbean by sipping rum punch by the lagoon-style pool or strolling to the beach for a game of volleyball or some watersports.

You can try a variety of cuisines and settings, from Italian waterfront dining at Chef Pietro's to light lunches at the Pelican Snack Grill. Tuck into Caribbean specialities at the Pineapple Grill and experience themed evenings at Topaz Restaurant. Sip icy drinks and admire the panoramic views at The Outhouse, a charming shack set high on the hill which serves delicious jerk chicken and barbecue ribs, with calypso and reggae music setting the scene.



### At a glance

Breathtaking beach  
Fantastic range of facilities and activities  
Great-value all-inclusive resort

### Star rating 4

**Setting** Set in 25 tropical acres on Long Bay Beach on the north-eastern side of the island

**Getting there** Approx. 30 minutes' transfer from Antigua airport

**Rooms** 180 rooms

**Dining** 3 restaurants, 2 grills, coffee shop, 5 bars

**Facilities** 3 pools, fitness centre, fitness classes, spa\*, daily water aerobics, non-motorised watersports including kayaking, snorkelling, Hobie Cat sailing and paddleboarding, 4 tennis courts, volleyball, pool tables, table tennis, croquet, water hammocks, shuffleboard, pool table, games area with board games, gift shop, Wi-Fi in public areas

**Dining options** All Inclusive

\*Local charge

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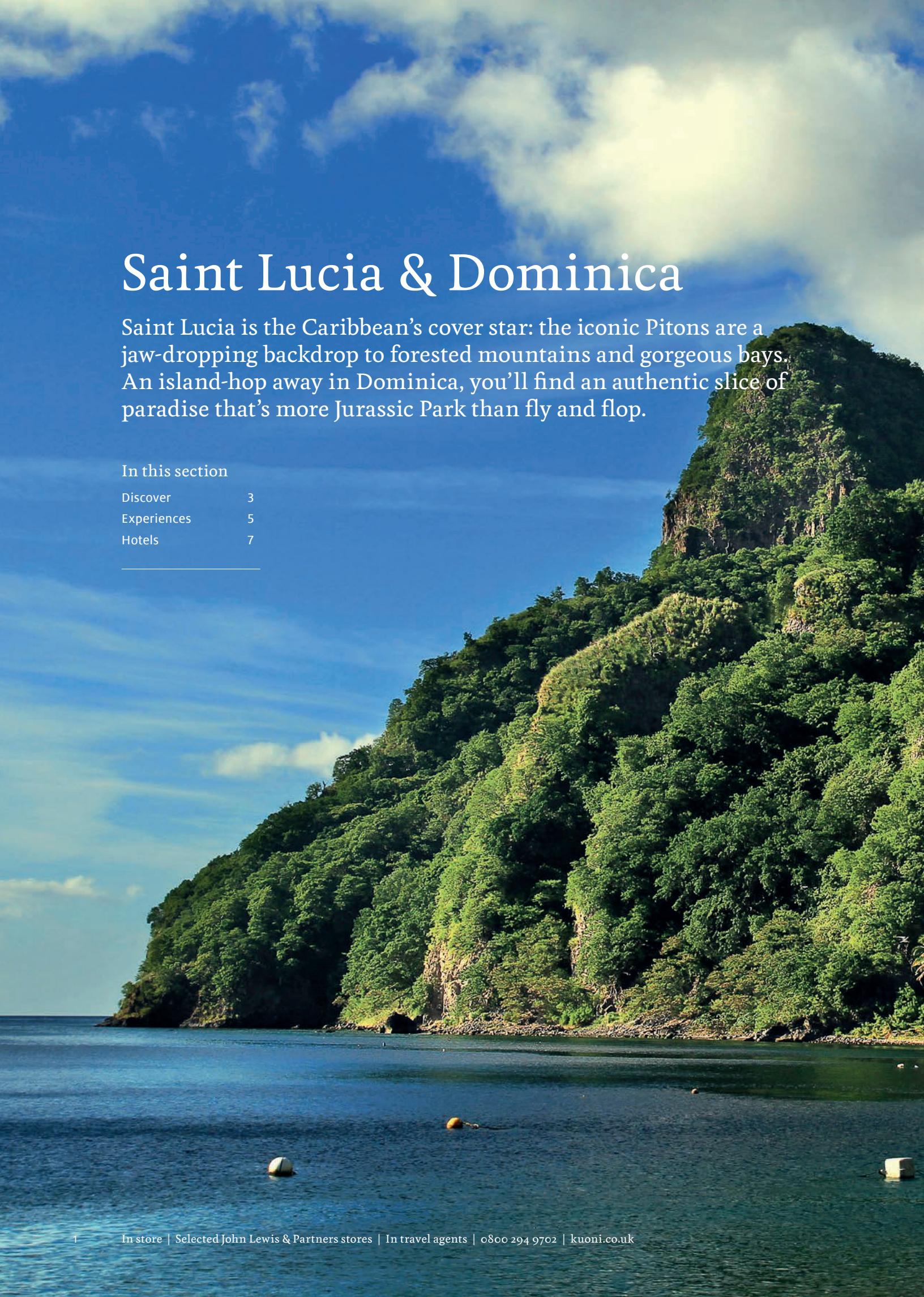
# Saint Lucia & Dominica

Saint Lucia is the Caribbean's cover star: the iconic Pitons are a jaw-dropping backdrop to forested mountains and gorgeous bays. An island-hop away in Dominica, you'll find an authentic slice of paradise that's more Jurassic Park than fly and flop.

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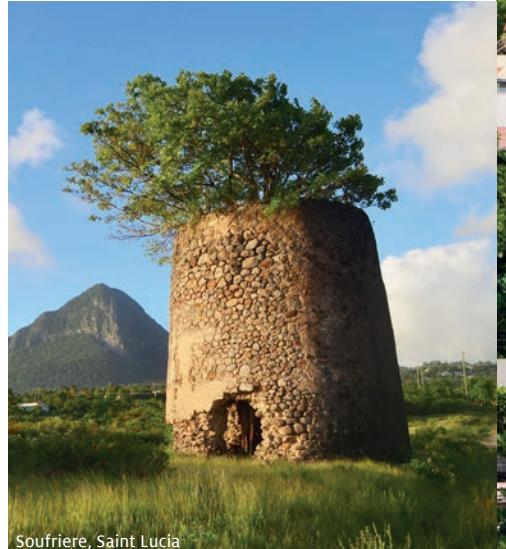
Soufrière village, Dominica

KUONI

# Discover Saint Lucia & Dominica

These islands show two sides to the Caribbean: Saint Lucia's Pitons are one of the region's most famous sights, while Dominica's lush interior is relatively unexplored by UK travellers.

The natural landscape is the star here - you'll find forested peaks, pristine beaches and sprawling coconut plantations. And the beauty isn't just surface deep; underwater, there's a world of dramatic corals, shipwrecks and colourful marine life. Combine Saint Lucia and Dominica for the perfect twin-island contrast of relaxation and adventure.



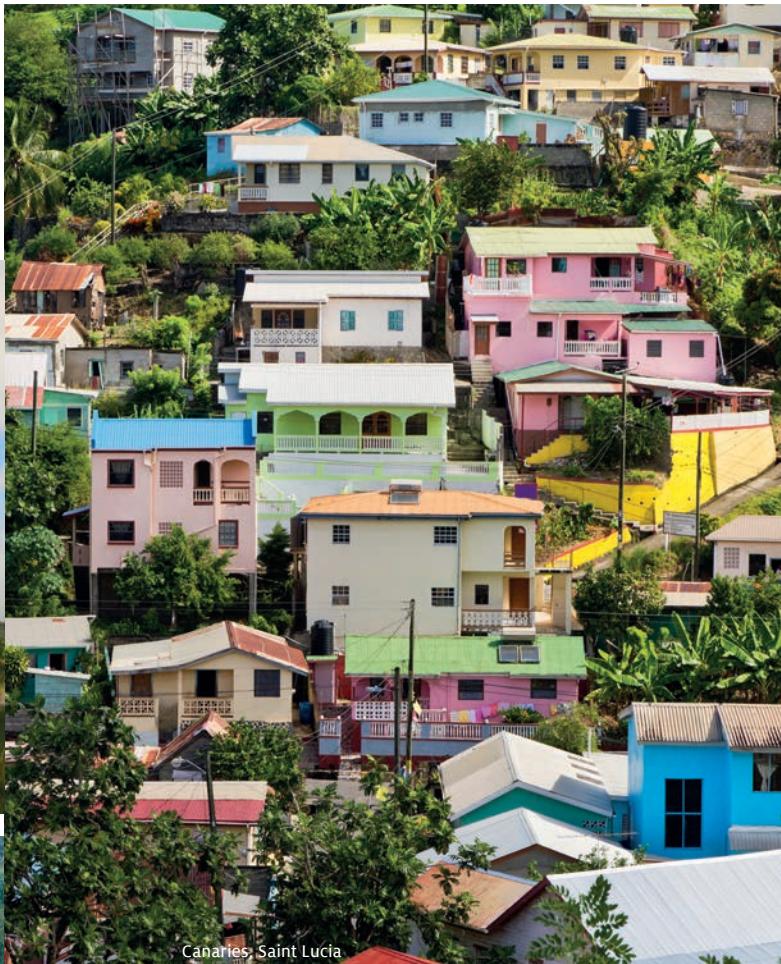
Soufriere, Saint Lucia



## Breathtaking bays

Saint Lucia's west coast is dotted with coves such as the magnificent Marigot Bay where forest-cloaked hills tumble down to the cerulean Caribbean Sea.

Marigot Bay, Saint Lucia



**Saint Lucia** This island is a photographer's dream and one of the world's most romantic destinations. Here, you can explore beautiful bays, zip-line through rainforest and dive in protected coral reefs.

**Dominica** A holiday to Dominica can be about testing your limits on epic outdoor adventures or enjoying back-to-nature wellness escapes with just hummingbirds and bananaquits for company.

#### SAINT LUCIA



#### DOMINICA



For further information about our featured destinations, visit [www.kuoni.co.uk](http://www.kuoni.co.uk)



Marigot Bay, Saint Lucia

# Saint Lucia & Dominica from sea and on land



## Saint Lucia Sunset Cruise

Round off the day in style with a relaxing couple of hours on a spacious catamaran. You'll be able to kick back and enjoy the cool evening breeze, the coastal scenery at twilight and a delicious rum punch and Saint Lucia-style snacks. Nature, naturally, provides the highlight of the trip: a stunning view of the sun dipping below the horizon.

## Saint Lucia Helicopter Flight

For the ultimate visual treat, take to the air for a half-hour helicopter ride that provides an overview of Saint Lucia. This is your chance to take in the full magnificence of the island's scenery, from the dramatic soaring Pitons and verdant rainforest to the picture-perfect beaches of the west coast.

## Saint Lucia Dolphin & Whale-Watching Cruise

Head out across the turquoise waters of the Caribbean Sea in search of some of the whales and dolphins that are either resident or just passing through. Keep a lookout for pilot, sperm and mighty humpback whales and the rarer orcas. You may even see a pod of spinner dolphins.

## Taste of Saint Lucia

Drive through the countryside of northern Saint Lucia to Lushan Country heritage site, a family-owned plantation, to learn all about the trees, plants and birds and sample fruit straight from the tree. You'll also drop in at a typical Creole house to see how somedishes are created, and visit Saint Lucia Distillers for a lesson in rum making.

## Art Class with a Local Artist, Secret Bay, Dominica

Create a one-of-a-kind souvenir of your holiday at Secret Bay, Dominica with an in-villa class with a local artist. Working in pen, ink, watercolour, acrylic or oil pastels on paper or canvas, spend a few happy hours tapping into your creative side.

## Forest Bathing, Secret Bay Dominica

Dominica is the ideal spot to experience the benefits of 'forest bathing'. This Japanese mindfulness technique has nothing to do with swimming; rather, it's about spending time in the woods. Through guided meditation and activities, learn how to slow down and unplug from modern life.

For further information about all of our featured experiences, visit [www.kuoni.co.uk/st-lucia/things-to-do](http://www.kuoni.co.uk/st-lucia/things-to-do)

The vibe at Cabrits is in keeping with the secluded natural setting between the mountains and the sea



## Cabrits Resort & Spa Kempinski

This big-name brand brings a low-key luxury resort to a spectacular secluded setting.

Cabrits Resort & Spa is owned and run by the high-end Kempinski, so you'll get the luxury facilities you're used to around the globe in one of the Caribbean's least touristy places. Kempinski have made sure that the vibe is in keeping with the secluded natural setting – between the lush mountains of Cabrits National Park and the sparkling Caribbean Sea – with low-rise buildings, low-key bars and fresh farm-to-fork food.

You'll be encouraged to get out and explore the island during your stay and the resort's 24/7 concierge will happily arrange local experiences. Excursions range from year-round whale watching to adventurous trips to hot springs and waterfalls. Cabrits National Park is right on the doorstep, so you can even walk to some of the island's top hiking and snorkelling spots.

### At a glance

Renowned Kempinski luxury  
Large pool area and spa  
Swim-up bar and fire pit bar

### Star rating 5

**Setting** On the north-west side of the island, next to Cabrits National Park

**Getting there** A 1-hour flight from Barbados, Saint Lucia or Antigua. Approx. 1 hour's transfer from Dominica airport

**Rooms** 151 rooms and suites

**Dining** Restaurant, café, lounge, 2 bars

**Facilities** 4 pools, spa\*, 2 tennis courts\*, kids' club\*, non-motorised watersports

**Dining options** Breakfast, Half Board

**Kuoni extras** Bush rum tasting session (for 2022 stays; minimum 7-night stay)

\*Local charge



Kweyol Beach Club



Junior Ocean View Suite



Cabrits Market Restaurant

To feel the sand beneath your feet, there are two small beaches: Tibay Beach and Secret Beach

## Secret Bay

An exceptional eco-hideaway on the edge of a forested clifftop, with off-menu dining and secret beaches.

There's something special about Secret Bay. This romantic retreat has been a labour of love for its Dominica-born owner, who dreamt of creating a hotel in this exact spot many years ago, and a stay here combines ultra-private, fully-equipped villas with the space of a resort. Secret Bay's open-air Zing Zing restaurant, which has stunning sea views, sets a romantic scene with a canopy-style roof, display kitchen and private dining room. Lunch is ordered from a set menu, while dinner is an experiential affair with dishes created from the freshest local ingredients available that morning.

To feel the sand beneath your feet, there are two small beaches: Tibay Beach, where you'll find a wellness pavilion and watersports, and Secret Beach, which you can only get to if you swim, kayak or paddleboard. At the resort you can do yoga, take a cooking class and make the most of the free watersports, and of course there's the rest of this lush island to explore.



Zabuco Honeymoon Villa



Ti-Fey Villa with Private Pool

### At a glance

Peaceful rainforest retreat  
10 fully-equipped pool villas  
Innovative and sustainable dining

### Star rating 5

**Setting** On a private headland on the island's north-west coast

**Getting there** A 1-hour flight from Barbados, Saint Lucia or Antigua. Approx. 1 hour's transfer from Dominica airport

**Rooms** 10 treehouse-style pool villas

**Dining** Restaurant, in-villa dining

**Facilities** Spa\*, wellness pavilion, watersports

**Dining options** Breakfast, Half Board, Full Board, All Inclusive

**Kuoni extras** Private dinner for two (2022 stays; certain dates excluded).

\*Local charge



Zing Zing Restaurant

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Follow a winding road through the rainforest to discover a tropical paradise, with platinum sands framed by the Piton mountains and white-washed villas tucked into the hillside



## Sugar Beach, A Viceroy Resort

A UNESCO World Heritage Site in 100 acres of tropical forest on the south-west coast of the island.

Follow a winding road through the rainforest to discover a tropical paradise, with platinum sands framed by the Piton mountains and white-washed villas tucked into the hillside. This former sugar plantation has been transformed into a sleek resort, ideal for both couples and families. You'll meet your butler on arrival and they'll be contactable at any time – whether you fancy an icy mojito or want to book a romantic dinner. Snorkel in search of colourful marine life or stroll along wooden walkways to the enchanting Rainforest Spa, where treehouse treatment cabanas are connected by bridges.

Breakfast is served at the Terrace, set in the elegant Great House. Enjoy relaxed al fresco meals at the beachside Bayside Restaurant and Caribbean-influenced dining at the Great Room or head to the Cane Bar, a speciality rum bar, for sushi platters and an Asian-themed menu. On Glenconner Beach there's Pier Bar, where light lunches and drinks are served to close-up views of the Pitons either side of you. Romantic private dining experiences are available with tiki torchlights on the beach or under the stars on your own private terrace.

The first-class Rooms, Villas, Beach Bungalows and Residences have a classic colonial style, private plunge pool and butler service. Luxury Sugar Mill Rooms are close to the main facilities while Luxury Villas are set high in the hillside. Luxury Beachfront Bungalows have direct beach access and are just steps from the water's edge. For the ultimate in luxury, space and exclusivity, choose one of the home-from-home Residences which have one to four bedrooms, an exclusive setting and an exceptional amount of both indoor and outdoor space.

### At a glance

Breathtaking scenery  
Plunge pool and butler service  
Unique treehouse spa

### Star rating 5

**Setting** A UNESCO World Heritage Site in 100 acres of tropical forest on the south-west coast of the island

**Getting there** Approx. 45 minutes' transfer from Saint Lucia airport

**Rooms** 96 rooms, villas, bungalows and 1 to 4 bedroom residences

**Dining** 4 restaurants, 3 bars

**Facilities** Pool, spa\*, fitness centre, 2 tennis courts, exercise classes, yoga, Pilates, selected non-motorised watersports, Schiller water bike\*, pool table, beach volleyball, rainforest walk, kids' club (4-12 year olds), junior sailing programme\* (10-17 year olds), Wi-Fi

**Dining options** Breakfast, Half Board, Full Board, All Inclusive

**Kuoni extras** Bottle of sparkling wine in room on arrival (for 2022 stays)

\*Local charge



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Take the steps down to Smugglers Cove Beach or relax by the two-tiered ocean-view pool

## Cap Maison

On a bluff above Smugglers Cove Beach in the Cap Estate area on the idyllic north-west coast.

A consistent winner in Conde Nast's Readers Awards, Cap Maison is perched on a cliff above a crescent-shaped beach, with a scattering of terracotta urns, pretty fountains and courtyards, white-washed buildings and incredible panoramic views. Take the series of steps down to secluded Smugglers Cove Beach, relax by the two-tiered ocean-view pool or lounge on a lawn edged by beautiful gardens of frangipani, hibiscus and jasmine.

The Cliff at Cap – one of the island's finest restaurants, is well known for its award-winning cuisine and unparalleled ocean views. Sink your toes into the sand and have freshly caught seafood and rum punch at the Naked Fisherman Beach Bar & Grill. Intimate Rock Maison is a private area set over the rocks with a zip-line to deliver your dinner and Champagne. The adjacent natural Rock Pool is great for cocktails and The Cliff Bar is a lovely spot for watching the sunset.

### At a glance

Exclusive Kuoni room types  
Stylish boutique resort  
Award-winning clifftop restaurant

### Star rating 5

**Setting** On a bluff above Smugglers Cove Beach in the Cap Estate area on the idyllic north-west coast

**Getting there** Approx. 1½ hours' transfer from Saint Lucia airport. Helicopter transfers are available\*

**Rooms** 49 luxury and spacious rooms, junior suites and villa suites

**Dining** 2 restaurants, 3 bars, 2 private dining areas, walk-in wine cellar

**Facilities** 2 pools, small spa\* and fitness room, non-motorised watersports including Hobie Cat sailing, paddleboarding, kayaking, windsurfing and snorkelling; yoga, t'ai chi, walking and jogging trails, kids' club (3-11 years 01 Jul-15 Sep), babysitting\*, Wi-Fi

**Dining options** Breakfast, Half Board, All Inclusive

**Kuoni extras** A couple's massage and a bottle of Champagne on arrival (for 2022 stays in Kuoni Indulgence suites)

\*Local charge





## The Landings Resort & Spa

A beautiful all-villa suite resort set around a pretty marina overlooking one of the island's finest beaches.

Experience luxe living in your lavishly spacious suite with fantastic facilities at The Landings Resort & Spa, home to Saint Lucia's only private marina – perfect for sailing around the magnificent coastline or taking a water taxi to one of the island's finest restaurants. Families are welcome here and children can make new friends at the kids' club and have complimentary watersports at the beach, as well as activities such as trips to Pigeon Island, beach cricket, sand sculpting and treasure hunts.

Dishes at the hotel's three restaurants are full of Caribbean flavours, including tropical fruit, organic vegetables, herbs and seafood. Sink your toes into the sand and dig into a snack at the laid-back Callaloo Beach Bar & Grill, and have daily complimentary breakfast and themed buffets each night at the waterfront Beach Club. The Palms Restaurant has a romantic setting with views of the marina and serves locally inspired cuisine with an international twist, as well as mouth-watering seafood such as fresh lobster cooked on a lava stone grill and served with lemon herb butter.



### At a glance

Suite and residence accommodation  
Excellent all-inclusive upgrade  
Picturesque setting near Rodney Bay

### Star rating 5

**Setting** On the north coast overlooking Rodney Bay

**Getting there** Approx. 1½ hours' transfer from Saint Lucia airport

**Rooms** 85 luxury suites

**Dining** 3 restaurants, 2 bars

**Facilities** 4 pools (including 1 adults-only), spa\*, fitness centre, exercise classes including aqua aerobics, Pilates\* and yoga, non-motorised watersports including snorkelling, kayaking, stand-up paddleboarding and Hobie Cat sailing, 2 floodlit tennis courts, private marina, Beach and Pool Ambassador Service, kids' club (4-12 years), babysitting\*, boutiques\*, Wi-Fi

**Dining options** Breakfast, Half Board, All Inclusive

\*Local charge

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24-hour room service and a personal butler, on hand to provide food, daily signature cocktails and arrangements for water and beach activities, set the tone for your romantic retreat





## Serenity at Coconut Bay

In-suite comfort and premium dining make this resort-within-a-resort a top choice for couples.

This adults-only sanctuary lies at the bottom of Saint Lucia's beautiful south-west coast in 85 acres of serene grounds. 24-hour room service and a personal butler, on hand to provide food, daily signature cocktails and arrangements for water and beach activities, set the tone for your romantic retreat. Step outside from the exquisite white beams and light décor of your spacious suite into a private garden space, awash with vibrant Caribbean foliage and complete with superb plunge pool.

Soak up breathtaking Saint Lucian landscapes through various activities, from irresistible treatments at Serenity's oceanfront spa centre, to nearby volcano and waterfall excursions. If you fancy cooling down, take advantage of the pool and its in-water loungers. You'll experience first-class cuisine at The Greathouse restaurant, whose warm welcome lounge and built-in wine cooler are as enticing as the aromas drifting from the open kitchen. Unwind inside under rustic fixtures and vaulted ceilings, or stargaze on the airy poolside patio. Guests at Serenity also have unlimited complimentary access to the award-winning four-star Coconut Bay Beach Resort & Spa, so for even more choice head next-door to one of eight additional restaurants, whether it's Caribbean Creole at Calabash or exclusive seafront eating at La Luna restaurant. Unlimited in-suite dining and snacks come courtesy of your butler and room service, who can also deliver to your Private Mail Box if you'd prefer not to be disturbed.

A stay here is almost all about enjoying the privacy of your villa-like suite. Each of the hotel's 36 suites is light and luxurious, with a beautiful mahogany four-poster bed. The secluded patio area has a hammock for two and a wet bar, but it's the immaculately decked private plunge pool and waterfall which seals the deal. Opt for a Grande Plunge Pool Butler Suite and you'll also enjoy a superb adjoining living room. We also love the hotel's Grand Romance Package - book for a minimum of 7 nights to enjoy inclusions such as a Private Chauffeured Island Tour, Beach Picnic and Candlelit Pool Cabana Dinner.

### At a glance

Bespoke butler service  
Sleek suites with private plunge pools  
Access to facilities at Coconut Bay

### Star rating 5

**Setting** Near the south-western tip of Saint Lucia

**Getting there** Approx. 5 minutes' transfer from Saint Lucia airport

**Rooms** 36 luxurious pool suites

**Dining** Restaurant, bar

**Facilities** Personalised butler service, 24-hour room service, pool and Jacuzzi pool, poolside and beach cabanas, spa and Wi-Fi, plus access to extensive facilities at sister 4\* Coconut Bay Beach Resort & Spa including 5 pools, waterpark, fitness centre, tennis and basketball courts, non-motorised watersports including stand-up paddleboarding, snorkelling and kayaking

**Dining options** All Inclusive

\*Local charge



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At this luxury resort there's an emphasis on customising your experience with an impressive choice of sports, activities and inclusive spa treatments



## BodyHoliday, Saint Lucia

Treat your body and mind to complete relaxation and rejuvenation at this unique wellness resort.

This luxury resort is framed by forested mountains and sugar-white sands, with an emphasis on customising your experience with an impressive choice of sports, activities and inclusive spa treatments. A morning stroll up to the glass-enclosed treehouse fitness centre is an invigorating way to start your day and your work is rewarded with fantastic sea views.

With such a strong focus on health and wellbeing, it comes as no surprise that the resort offers the finest food made with fresh ingredients including vegetables from local organic farmers. I-Tal is a fresh new eating concept which focuses on conscious eating and offers a guided experience with an eco-leader and chefs. For a supplement, treat your palate to one of the incredible tasting menus at Cariblue Windows. The Wellness Cafe is the perfect place for a light snack, bento box or smoothie while soaking in the sun on the boardwalk — there's also a new juice bar and sushi counter. Afternoon tea is served at The Clubhouse and the Piano Bar is a relaxing evening spot that stays open until the last guest decides to call it a night.

The rooms offer a peaceful sanctuary without the intrusion of a television. Standard Garden View Rooms are designed for solo travellers as there's no single supplement. Newly refurbished Luxury Ocean Front Rooms overlook the beach, while lavish Grand Luxury Ocean Front Suites have superior sea views.

### At a glance

Focus on health and wellbeing  
Daily spa treatment included  
Inclusive themed masterclasses

### Star rating 5

**Setting** The northern tip of the island  
**Getting there** Approx. 1½ hours' transfer from Saint Lucia airport

**Rooms** 155 elegant rooms and suites  
**Dining** 5 restaurants, conscious eating experience, 2 bars, wine cellar

**Facilities** 3 pools, fitness pool, fitness centre, I-Tal\*, wellness centre\*, golf academy\*, tennis courts, spin studio, Pilates, yoga, meditation, t'ai chi, diving, watersports, rock climbing\*, Sailing School\*, organic garden, beauty salon\*, skin clinic\*, Far Infrared Sauna\*, Wi-Fi

**Dining options** All Inclusive

\*Local charge



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Enjoy candlelit dinners and couples' massages, stick your flag in the sand for beach service or relax in one of the day beds in the beautiful rockery garden by the lazy river





## Rendezvous

A beachfront boutique hotel for couples looking to reconnect in an intimate setting.

One of the world's first boutique hotels dedicated to couples only, Rendezvous is perfect for relaxation, fine dining and fun. Enjoy candlelit dinners and couples' massages, stick your flag in the sand for beach service or relax in one of the day beds in the beautiful rockery garden by the lazy river.

Enjoy breakfast and lunch buffets at The Terrace Restaurant, which transforms into a romantic candlelit setting for gourmet dinners. Regular themed evenings include a Caribbean night and popular beach barbecue. Head to the Trysting Place for an elegant fine-dining experience, with delicacies including shellfish bisque and herb-crusted red snapper. Malabar, the intimate à la carte restaurant, sits beneath a giant sail, and the lively Champagne Bar has free tastings at the nightly Bubbly Hour.

The rooms feature fine detailing complemented by traditional Caribbean style. As the focus here is on reconnecting with your partner, you won't find any intrusions such as televisions. Premium Garden View Rooms offer a tranquil setting while the gingerbread-style Beachfront Cottages are located right on the sand. For incredible sea views, choose the spacious split-level Luxury Beachfront Suite.

### At a glance

Exclusively for couples  
Perfect for honeymoons  
Great value all-inclusive resort

### Star rating 5

**Setting** Fringing the two-mile sands of Malabar beach, on the north-west tip of the island, 2 miles from Castries. Adjacent to the local airport (intermittent small aircraft noise)

**Getting there** Approx. 1 hour's transfer from Saint Lucia airport. Helicopter transfers are available\*

**Rooms** 100 rooms, suites and cottages

**Dining** 3 restaurants, 3 bars

**Facilities** 2 pools, Jacuzzi, lazy river with wading pools, spa\*, fitness centre, kayaking, windsurfing, waterskiing, Hobie Cats, pedaloes, floodlit tennis court, yoga, Pilates, t'ai chi, fitness classes, archery, beach volleyball, table tennis, golf clinic, bike tours, PADI diving centre, free dive programme, Wi-Fi

**Dining options** All Inclusive

\*Local charge



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Immerse yourself in the stunning surroundings at this boutique hideaway



## Jade Mountain

This unique hillside resort is tranquil, luxurious and the ultimate romantic retreat.

Nestled on a hillside with a seamless edge disappearing into the ocean, this exquisite resort-within-a-resort integrates effortlessly with nature and is a hopeless romantic's dream. The hotel has been innovatively designed to face outwards over the Pitons and the coastline, a superb combination made possible by the island's giddy mountain terrain. Immerse yourself in the stunning surroundings at this boutique hideaway, one of the first buildings anywhere to have swimming pools built on every level, and voted the Number 1 Caribbean Resort in both the Travel + Leisure Magazine and Condé Nast Traveler's Readers' Choice Awards.

Individual sky bridges as opposed to stuffy corridors lead to unique sanctuary suites featuring a king-size bed, living area, bath and rain shower, all in one extravagantly sized living space with spellbinding views occupying the space that would usually contain a fourth wall. Without any intrusions such as radios or televisions, you can enjoy the serenity and sounds of nature – awaken to birdsong and watch hummingbirds flit among tropical flowers.



### At a glance

Spectacular Piton views  
Stunning open-air pool suites  
24-hour butler service

### Star rating 5

**Setting** Above the Anse Chastanet estate, 10 minutes from Soufrière

**Getting there** Approx. 1 hour's transfer from Saint Lucia airport

**Rooms** 29 spectacular suites

**Dining** Restaurant, bar

**Facilities** Small fitness centre, Kai en Ciel Boutique Spa\*, yoga classes, Organic Farm Emerald\*, interactive chocolate laboratory\*, Wi-Fi (on request), private helipad\*, Shades of Jade Boutique, use of neighbouring Anse Chastanet's facilities including 2 beaches, Anse Mamin historical plantation, scuba centre\*, watersports, and biking and hiking trails

**Dining options** Breakfast, Half Board, All Inclusive

\*Local charge



This enchanting resort is tucked away between rainforest and silver sands

## Anse Chastanet

A unique and romantic hideaway in a spectacular hillside and beach setting near the Pitons.

Tucked away between rainforest and silver sands, this enchanting resort offers a blissful escape from the intrusions of everyday life. Awaken to the breeze rustling in the trees and drift off to a chorus of crickets and tree frogs. Explore miles of hiking trails that wind through the Anse Mamin Valley and have your binoculars at the ready to spot colourful birdlife, including four out of five of the island's endemic species. Follow the 100 steps down to the beach – or hop on the shuttle – to laze under the shade of a palapa or sway in a hammock beneath coconut palms. Keen divers should book an expedition to the island's award-winning marine reserve where you can discover over 150 species of fish.

Choose from four restaurants and dine in the hillside or by the beach. Gaze over the ocean from the open-air Treehouse Restaurant which offers tropical cuisine or indulge in guilt-free dining at Emerald's which serves organic vegan dishes. Casual lunch options include a beach bar and a beachside restaurant.



Tree House Restaurant



The Beach House

### At a glance

Breathtaking views  
Perfect for nature-lovers  
World-class diving

### Star rating 4.5

**Setting** A 600-acre private estate on the south-west coast, beneath Jade Mountain, 15 minutes from Soufrière

**Getting there** Approx. 1 hour's transfer from Saint Lucia airport

**Rooms** 49 unique rooms set in gardens close to the beach or on the hillside – which involves a bit of a hike

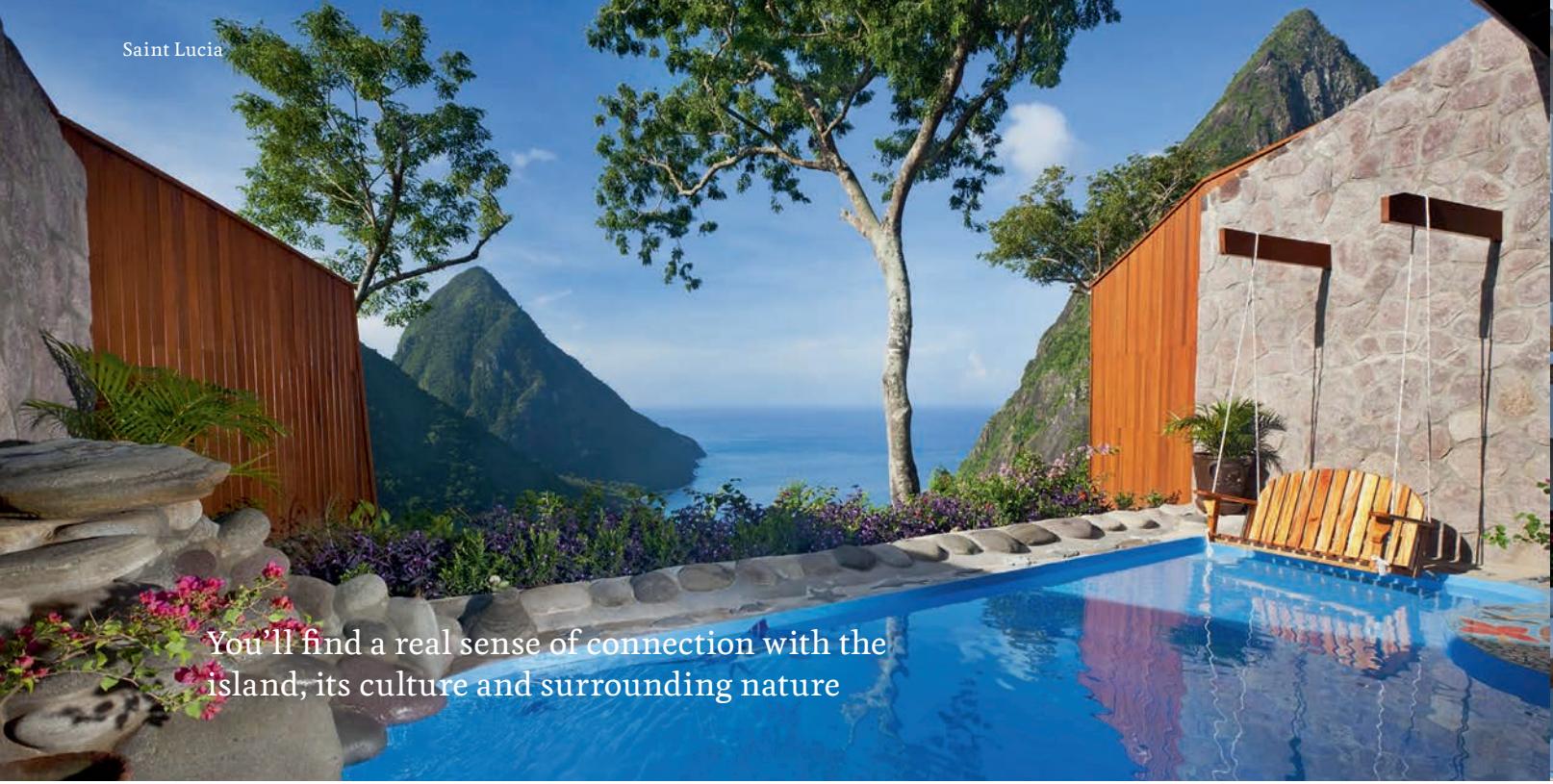
**Dining** 4 restaurants, 2 bars

**Facilities** Selected non-motorised watersports, PADI dive school\*, spa\*, yoga, nature walks, birdwatching, Organic Farm Emerald\*, Chocolate Laboratory\*, private helipad\*, mountain bikes\*, Wi-Fi

**Dining options** Breakfast, Half Board, Full Board, All Inclusive

\*Local charge

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Suite at Paradise Ridge

## Ladera Resort

This idyllic boutique resort is renowned for its open-air wall concept and panoramic views of the majestic Pitons.

As the only resort located within the UNESCO World Heritage Site and overlooking Saint Lucia's most famous landmark, Ladera gives you a sense of exclusivity from the get-go. While the location and panoramic views of this Green Globe Certified resort are impressive, and will no doubt provide the perfect backdrop for your holiday snaps, there's so much more to unpack during your stay. You'll find a real sense of connection here, be that with the island, its culture, the surrounding nature or yourself and the eco-friendly philosophy of the resort only adds to this.

The essence of Ladera can be found among the attentive staff whose effortless attention to detail is as remarkable as the vistas. Take a stroll in the botanical gardens with the head gardener and discover beautiful local plants and flowers or pop into the Ladera Carpentry Shop and meet the craftsmen behind the resort's exquisite hand-crafted furniture. From zip-lining and horseback riding to sunrise meditations and yoga sessions overlooking the verdant valley, the outstanding hotel team will ensure you are properly looked after.



Dashene



Suite at Paradise Ridge

### At a glance

One of Saint Lucia's most unique resorts  
Located in a UNESCO World Heritage Site  
Award-winning farm to table restaurant

### Star rating 5

**Setting** On the west coast

**Getting there** Approx. 45 minutes' transfer from Saint Lucia airport

**Rooms** 37 rooms and suites

**Dining** Restaurant, bar,

**Facilities** Pool, spa, wellness gym, yoga pavilion, beach shuttle

**Dining options** Breakfast, Half Board, Full Board, All Inclusive

**Kuoni extras** US\$100 resort credit per suite (for stays 04 January-23 December (minimum 4-night stay; excluding Petit Piton Suite guests).

\*Local charge



Suite at Paradise Ridge



Artist's impression

The Soco Hotel is easily one of the most fashionable finds in the peninsula

## Soco House, The Soco Hotel

South Beach minimalism meets French Creole architecture at this luxurious boutique resort.

With contemporary white-on-white interiors offset with cool pops of colour, grandiose high ceilings and architectural lines that pull the outside landscape directly into the resort, The Soco Hotel is easily one of the most fashionable finds in the peninsula. Set slightly back from the beach, the resort exudes serenity and seclusion while still offering those spectacular ocean views and it's just a short stroll from the bustle of Rodney Bay.

Dotted with cool cabanas draped in white cotton linens that subtly caress the breeze, the hotel's courtyard is the epitome of cool. Beautifully crafted wooden sun loungers adorned with crisp white cushions and plush terrace beds grace the rest of the poolside area, as tropical palms pierce through the chic landscape. Freshly made juices, classic cocktails and an array of organic culinary delights are available from the tranquil outdoor bar making this an impeccable spot to while away the day, soaking up the sun.

### At a glance

Brand new adults-only boutique hotel  
European chic meets French Creole design  
Luxurious & contemporary pool scene

### Star rating 4

**Setting** In Rodney Bay, next to Saint Lucia's top beaches and restaurants

**Getting there** Approx. 1½ hours' transfer from Saint Lucia airport

**Rooms** 76 rooms and suites

**Dining** restaurant, 4 bars

**Facilities** Swimming pool, spa\*, fitness centre, beach shuttle, tours and excursions, watersports

**Dining options** All Inclusive

\*Local charge



Artist's impression



Artist's impression



Restaurant (artist's impression)

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Relax in the shade of a beach palapa, swim in calm waters and watch fishermen bring in their catch

## East Winds

A secluded all-inclusive retreat with unique cottage-style rooms and exquisite dining.

Caribbean charm meets natural beauty at this idyllic hideaway which offers an authentic Caribbean experience and exceptional dining. Savour the tranquillity and relaxed ambience and enjoy personalised service. Relax under the shade of a palapa on the beach, swim in the bay's calm waters and watch fishermen bring their fresh catch to shore. Join the head gardener on a tour of the magnificent gardens to discover over 100 different species of exotic flora and 30 species of birds. Exclusive local tours are also available such as a day trip to Pigeon Island, a sunset cruise, rum tasting and a shopping trip.

Enjoy four-course dinners at the open-air beachfront Flamboyant Room which is renowned for its innovative menus, romantic dinners in one of the Palm Beach Gazebos, and choose dishes from the all-day light bite menu. Create your own cocktails at the self-service swim-up bar, sip bubbly at the Champagne bar and enjoy live jazz and cocktails at the Bamboo Lounge. The new patio area, Mac and Eric's Place, is the ideal spot for enjoying cocktails at sunset, while the stylish new Almond Deck area is perfect for a romantic meal on the beachfront.



### At a glance

Intimate boutique hotel  
Beautiful beach and botanical gardens  
Award-winning cuisine

### Star rating 4.5

**Setting** In Labrelotte Bay

**Getting there** Approx. 1½ hours' transfer from Saint Lucia airport. Helicopter transfers are available\*

**Rooms** 30 cottages, rooms and a suite

**Dining** Restaurant, 2 bars

**Facilities** Pool, open-air fitness area, yoga and Pilates classes, Spa Pavilion\*, fitness track, gym, watersports, Wi-Fi

**Dining options** All Inclusive

**Kuoni extras** An East Winds private cooking class with a chef for stays 01-30 May 2022 (minimum 7-night stay)

\*Local charge



The calm waters are perfect for little ones, and the kids' club has loads of fun activities



## Windjammer Landing Villa Beach Resort

This secluded hillside resort overlooks a peaceful beach and offers a range of activities and accommodation.

Set in 60 tropical acres, this Mediterranean village-style resort has white-washed villas and suites topped with terracotta tiles. Regular shuttles are on hand to whisk you from your room to the beach and main restaurant area. The calm waters are perfect for little ones, and the kids' club has loads of fun activities such as coconut bowling and limbo dancing. The resort is in quite a remote location and is surprisingly peaceful – relax in one of the in-water hammocks and listen to the waves gently lapping on the shore, unwind under shady coconut palms in the beautifully landscaped gardens, and indulge in treatments at the luxurious spa with views over Labrelotte Bay.

Ocean View Guestrooms have a rooftop sundeck and views over the ocean. The incredible villas, which are set on a hillside, are equipped with a full kitchen and many feature a private plunge pool or swimming pool. Luxury Beachfront Villas are just steps from the beach and have two or three bedrooms. The lower-level villas come with an outdoor shower, garden and residential pool while the upper-level villas have an outdoor living area, plunge pool and sun deck with a mini kitchen.



### At a glance

Generous all inclusive  
Family-friendly  
Amazing sunset views

### Star rating 4

**Setting** In Labrelotte Bay on the north-west coast, 10 minutes from Gros Islet

**Getting there** Approx. 1½ hours' transfer from Saint Lucia airport. Helicopter transfers are available.\*

**Rooms** 216 rooms, suites and villas

**Dining** 5 restaurants, 4 bars

**Facilities** 6 pools (including 2 for children), spa\*, small ocean-view fitness centre, yoga deck, exercise classes including circuit training and stand-up paddle yoga, meditation, t'ai chi, tennis, watersports including banana boats and tube rides, PADI dives\*, kids' club and playground (4-12 years), teens' activities, 2 gift shops, mini-market

**Dining options** Breakfast, All Inclusive

\*Local charge

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This resort is brilliant for an adventurous or unashamedly laid-back escape



## St James's Club Morgan Bay Saint Lucia

A fun-filled beachfront resort with superb watersports – great for couples and families.

With a fantastic choice of restaurants and activities, this all-inclusive resort is brilliant for an adventurous or unashamedly laid-back escape, whether you're looking to try a range of watersports or just kick back in the sun and work your way through the cocktail list. With volleyball and water aerobics on offer it can get a little lively around the pool, but the 25 acres of tropical gardens have plenty of peaceful pockets and the adults-only hilltop pool is a wonderful hideaway with fabulous views. The resort is pretty hilly but you can hop on a golf buggy to get around.

There's a choice of six restaurants; enjoy a buffet breakfast at the Palm Restaurant in the pretty gardens, contemporary Caribbean cuisine at the beachfront Bambou Restaurant, light lunches at The Plum Tree Bar and Grill, and romantic dinners over the water at Morgan's Pier restaurant. Choose from six bars including the Sunset Bar & Lounge, which is the hotel's main bar and entertainment area. Later, the place to be is Jacaranda Lounge where drinks are served and music is played.

### At a glance

Great-value all-inclusive resort  
Six restaurants and six bars  
Extensive activities programme

### Star rating 4

**Setting** In 25 acres of tropical beachfront gardens with a palm-lined beach, 10 minutes from Castries

**Getting there** Approx. 1½ hours' transfer from Saint Lucia airport. Helicopter transfers are available\*

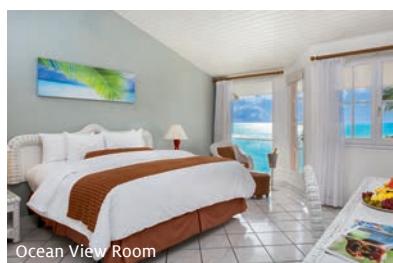
**Rooms** 334 rooms and suites

**Dining** 6 restaurants and beach barbecue station, 6 bars

**Facilities** 4 freeform pools, kids' pools, adults-only swim-up pool bar, fitness centre, spa\*, motorised and non-motorised watersports, tennis, daily activities programme (including aerobics, Pilates, t'ai chi, stretching and aquasize classes), kids' club, Wi-Fi in the lobby and Sunset Lounge

**Dining options** All Inclusive

\*Local charge



Soak up the serene ambience of the beautiful gardens and admire the views over Castries



## Bel Jou

This peaceful and charming retreat is perched in hillside gardens overlooking Castries.

If you prefer a relaxing holiday surrounded by tropical gardens and wildlife rather than the hustle and bustle of larger resorts on the beachfront then this hotel is a great choice. Soak up the serene ambience of the beautifully tended gardens, which attract exotic birds, and admire the far-reaching views over Castries to the sea beyond. The friendly staff go out of their way to make you feel at home and are one of the many reasons why guests return to this intimate hotel time and time again.

Sun loungers are scattered under the palm trees on the lawn and there are parasols around both of the pools; you might prefer to head up to the rooftop lounge to catch some rays while enjoying the views and sipping cocktails. While the vibe here is peaceful relaxation there's a choice of daily activities to keep you entertained, from Pilates, aqua aerobics and dance classes to a weekly manager's cocktail party and rum tasting sessions. Take advantage of the complimentary shuttle bus operating five days a week, and spend the day relaxing on the beach or exploring Castries, the island's vibrant capital.



Garden Bungalow



Lulu's Cabana Restaurant & Bar



Verandah Restaurant

### At a glance

An intimate all-inclusive resort  
Stunning views  
Perfect for couples

### Star rating 4

**Setting** On top of a hill overlooking Castries, 10 minutes from Vigie beach  
**Getting there** Approx. 1½ hours' transfer from Saint Lucia airport  
**Rooms** 76 rooms  
**Dining** 2 restaurants, coffee shop, 3 bars  
**Facilities** 2 pools, spa\*, fitness room, fitness classes, rooftop lounge, Wi-Fi  
**Dining options** All Inclusive  
**Kuoni extras** 30-minute massage per person per stay for stays 16 April 2022-15 April 2023 (minimum 7-night stay).

\*Local charge

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# Barbados & the Grenadines

Birthplace of rum and big on personality, Barbados is a firm favourite for its A-list hotels, mouth-watering food and dazzling beaches, while the tiny emerald-clad islands of The Grenadines are all about a serene Caribbean experience.

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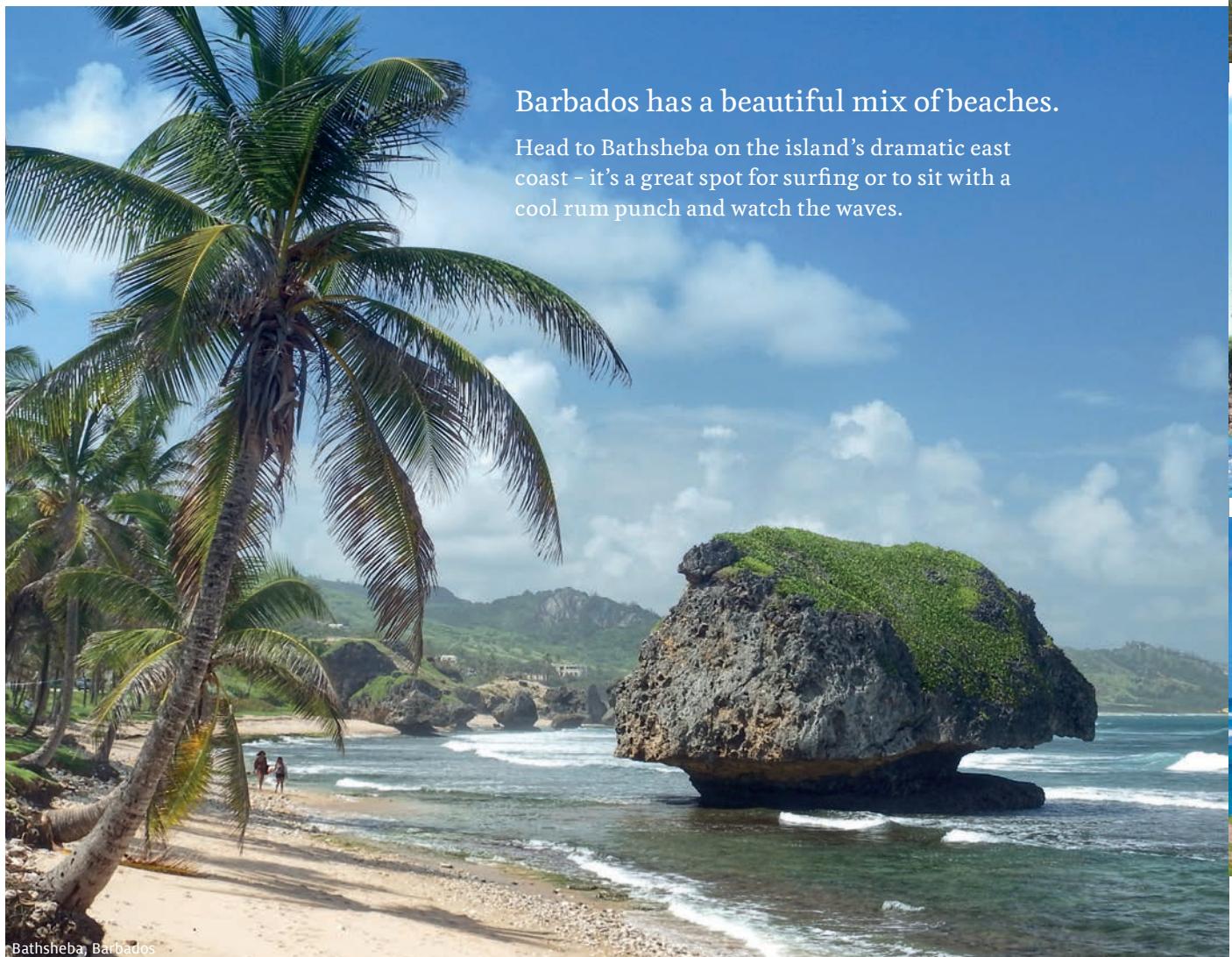


# Discover Barbados & The Grenadines

Life in the Caribbean is famously laid-back, but each island has its own style and character.

Barbados has both in spades. It's big on personality, culture and pure Caribbean indulgence; think dazzling beaches, award-winning restaurants and social spots where you can chat with friendly locals. Over in the gorgeous Grenadines – unspoilt and sufficiently inaccessible so it can stay that way – it's a totally peaceful experience.

Combine Barbados and The Grenadines to discover the diverse flavours of the Caribbean.



Barbados has a beautiful mix of beaches.

Head to Bathsheba on the island's dramatic east coast – it's a great spot for surfing or to sit with a cool rum punch and watch the waves.



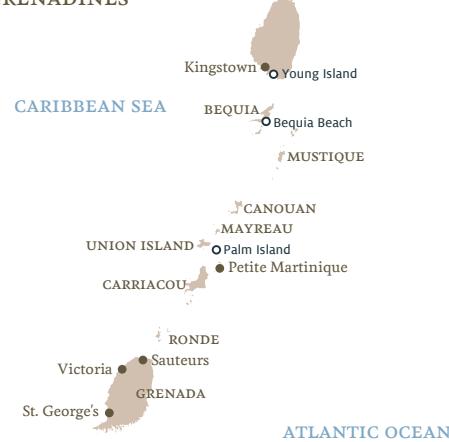
**Barbados** Where else can you swim with turtles, head off-road on an island jeep safari, party at a fish fry and sip rum at the world's oldest distillery?

**Grenadines** These pristine islands have powdery white-sand beaches and tropical rainforest made for eco-adventures, nature trail hikes and scuba diving in shallow-water reefs.

#### BARBADOS



#### GRENADINES



For further information about our featured destinations, visit [www.kuoni.co.uk](http://www.kuoni.co.uk)



# Barbados: live like a local



## Bajan Street Food Tour

Grazing your way through the heart of Bridgetown is a fascinating way to discover something of the culture and history of Barbados. On this three-hour small-group tour, you'll try some of the island's favourite dishes and learn the story behind them from your expert guide. As you walk through the capital's colourful back streets, where the locals do their shopping, you'll stop everywhere from simple cafés to a popular bakery for a taste of authentic Bajan cuisine.

## Mount Gay Cocktail Making

Enjoy a hands-on experience of Mount Gay rum and learn about its long and illustrious history at the same time. Your fun-filled afternoon begins with a welcoming rum punch, after which you'll delve into the background story of the world's oldest rum. That will definitely whet your appetite for trying a few of Mount Gay's signature rums and learning how to mix, muddle, shake and stir them into a delectable cocktail.

## Barbados Your Way

Tailor-make your dream island tour with a private car and driver for the day. This is your chance to dive deep into the island's culture, see its major sites and get off the beaten track with a local to guide you to those hidden gems. You could take in a visit to a historic grand plantation house or a fabulous botanic garden; enjoy a gentle swim at a beach only the Bajans know about; and fit in a spot of shopping at some of the craft shops and stalls along the way.

## Luxury Catamaran Cruise

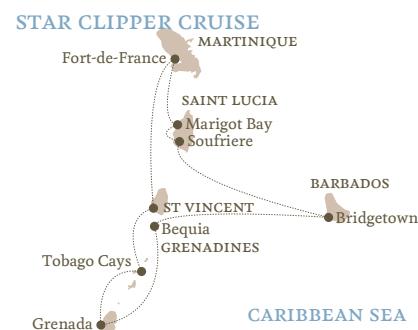
There's nothing quite as relaxing as sailing through calm, azure waters on a luxury catamaran with a crew to cater to your every whim. You'll travel along Barbados's western shore with stops in sheltered bays along the way. You'll have the chance to snorkel over shipwrecks teeming with multicoloured fish or maybe even swim with sea turtles. Between stops, you can soak up the sun on the deck or cool off in the shade with a drink from the all-day bar.

For further information about all of our featured experiences, visit [www.kuoni.co.uk/barbados/things-to-do](http://www.kuoni.co.uk/barbados/things-to-do)



Get a taste of authentic Caribbean charm with a beach stay followed by a romantic voyage under sail. Hop from island to island and bay to bay on board the Royal Clipper, Star Clippers' elegant flagship.

# Sail Barbados & The Grenadines



Barbados | The Grenadines | Grenada | St Vincent | Bequia | Martinique | Saint Lucia | Barbados

## Barbados & The Grenadines

10 nights

**Days 1-3** Barbados. Stay three nights at Tamarind by Elegant Hotels (p22).

**Day 4** Depart Bridgetown and enjoy a week of Caribbean island hopping.

**Day 5** Spend the day in your first port of call: the sun-kissed Grenadines.

**Day 6** Continue the journey south and call in at St George's, Grenada.

**Day 7** Head back to the Grenadines and explore the breathtaking Tobago Cays.

**Day 8** Enjoy a two-stop day visiting St Vincent and Bequia Island.

**Day 9** Sail north to the distinctly French island of Martinique.

**Day 10** Call in at two Saint Lucia destinations: Marigot Bay and Soufriere.

**Day 11** Return to Bridgetown, Barbados for your flight back to the UK.

## Star Clippers & Royal Clipper

Discovering the world on one of Star Clippers' tall ships is a totally different way of cruising, combining the romance of traditional sailing and modern on-board facilities. The three beautiful ships – Star Clipper, Star Flyer and Royal Clipper – sail between the islands of the Caribbean, Thailand and Indonesia, and from port to port in the Mediterranean. Enjoy fantastic dining as part of your full-board package.

Inspired by the legendary Preussen – a clipper ship that transported goods at the turn of the 20th Century – the Royal Clipper is graceful, intimate and a throwback to the golden age of travel. She has five masts and 42 sails and looks breathtaking as she cuts through the waves. And the Royal Clipper's small size means you'll be able to anchor in out-of-the-way spots as well as visit larger ports of call.

Inside, the design reflects the traditional sailing vibe with dark mahogany wood paneling and furnishings and a grand three-deck atrium. Up on the Sun Deck, there are three plunge pools. The alternative spot to spend some time soaking up the sun and keeping an eye peeled for bow-riding dolphins is the bowsprit net at the front of the ship.

This is just an example of the itineraries Star Clippers offer and how we can pair a sailing with a stay in Barbados. Speak to your Personal Travel Expert about other adventures we can plan for you.

For further information about Star Clippers holidays, visit [www.kuoni.co.uk/cruise-holidays/star-clippers](http://www.kuoni.co.uk/cruise-holidays/star-clippers)

A heavenly and exclusive hideaway, this island has a circumference of only one-and-a-half miles and is hemmed by coconut palms and soft white sand





## Palm Island Resort & Spa

Enjoy blissful relaxation on a 135-acre private island paradise, accessible only by boat.

A heavenly and exclusive hideaway, this island has a circumference of only one-and-a-half miles and is hemmed by hundreds of coconut palms and soft white sand. Explore nature trails and a cycle track around the island, and dive into the pristine waters where you can snorkel and swim, or try out one of the many watersports or excursions on offer. For complete isolation, take to the water in a kayak and find a quiet, secluded beach. If you'd rather lounge away the day, there are five beaches to choose from with hammocks for relaxing in and soaking up the views.

Open for breakfast and dinner, Royal Palm Restaurant & Bar has beautiful ocean views and a menu inspired by fresh ingredients. Further along the beach you'll find the stylishly refurbished Sunset Restaurant, an ideal spot for a casual lunch and dinner twice a week with a touch of Caribbean flair – enjoy a pre-lunch cocktail at the spacious bar. For romance-seekers, there's private beach dining under the stars, in the gazebo or by the romantic heart-shaped tree.

Almost half of the resort's rooms and suites are on the beach, with the rest merely steps away, and many come with sea views. Each of the rooms feature rustic Caribbean décor. Palm View Rooms are in the gardens, while Beachfront Rooms have direct beach access from a private patio. The refurbished Sea Grape Suites have a living area and over-sized bathrooms, Island Lofts include plenty of additional space. For true privacy, choose one of the Villas – both the Sea Feather Villa and hilltop Southern Cross Villa with infinity pool come with their own golf buggy.

### At a glance

On a 135-acre private island  
Secluded and intimate  
Five white-sand beaches

### Star rating 4.5

**Setting** Palm Island Resort & Spa shares its tiny island with just a scattering of private houses

**Getting there** A 45-minute flight from Barbados to Union Island, followed by an 8-minute sail to Palm Island

**Rooms** 43 rooms, suites and villas

**Dining** 2 restaurants, 2 bars

**Facilities** Pool, tennis, table tennis, small air-conditioned fitness centre, bicycles, spa\*, non-motorised watersports, weekly rum tastings & cooking demonstrations, library, TV/computer room, Wi-Fi in the lobby and library

**Dining options** All Inclusive

\*Local charge



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Oozing character, this hotel features stylish colonial design and thoughtful modern touches



## Bequia Beach Hotel

Set on Bequia Island, this intimate hotel is surrounded by lush gardens overlooking the ocean.

Found on Friendship Beach, the Bequia Beach Hotel combines luxury, elegance and charm with a relaxing setting and a laid-back vibe. Small yet perfectly formed, it makes the most of the island's anonymity to retain an exclusive and serene ambience. Oozing character, this hotel features stylish colonial design highlighted by thoughtful modern touches and special individual elements such as the bespoke rattan armchairs that adorn many of the rooms.

The Bequia Beach Hotel has quite the reputation when it comes to food. Locals and tourists enjoy dining in beautiful Bagatelle and, in high season, Blue Tropic Café. Located right on the sand, Bagatelle restaurant overlooks the bay and serves both international and local cuisine for breakfast, lunch and dinner. Blue Tropic Café sits at the top of the hill, offering pretty views and delicious Italian food infused with a touch of the Caribbean. And don't forget to pay Jack's Beach Bar a visit; on Princess Margaret Beach, one of the Caribbean's finest, this bohemian beach bar is perfect for fresh seafood and cocktails.



Villa One at Friendship Bay Estate



Jack's Beach Bar

### At a glance

Unspoilt natural beauty

Relaxed vibe

Hideaway island location

### Star rating 4

**Setting** On beautiful Friendship Beach on Bequia Island

**Getting there** A 45-minute flight from Barbados to Bequia Island. You can also travel via Saint Lucia

**Rooms** 60 rooms, suites and villas

**Dining** 3 restaurants, bar

**Facilities** 3 pools (one saltwater), spa\*, gym, watersports centre\*, reading lounge, Wi-Fi, kids' club

**Dining options** Breakfast, Half Board, All inclusive

**Kuoni extras** US\$50 credit per person to be spent in the spa or restaurants and an upgrade to the next room type (for 2022 stays; subject to availability).

\*Local charge



Expect excellent service and a boutique vibe, with a 3:1 staff to guest ratio and just 29 cottages

## Young Island Resort

This private island just off the coast of St Vincent has watersports, great food and a boutique feel.

British Governor, Sir William Young exchanged his horse for this leafy Grenadines island nearly 300 years ago, and its name has stuck ever since. The only hotel here is an exclusive retreat nestled in 13 acres of tropical palms – it's Robinson Crusoe-esque but never feels too remote, as you're only 200 metres and a three-minute private ferry ride from St Vincent's southern shoreline. Expect excellent service and a boutique vibe, with a 3:1 staff to guest ratio and just 29 cottages.

A stay on Young Island is designed to be restful and romantic, but there's still plenty to do – head to the beach for complimentary watersports including kayaking and snorkelling. Dining is just as laid-back, in open-air thatched-roof huts near the beach – make a reservation to enjoy everything from freshly caught fish and lobster to local fruit and vegetables, before working your way through six flavours of freshly baked bread including banana, cinnamon and coconut. Enjoy the signature Coconut Delight Cocktail at the swim-up Coconut Bar and a sundowner at the quintessentially Caribbean Captain Bligh Lounge & Bar.



### At a glance

Picturesque private island  
Swim-up Coconut Bar  
Just across the water from St Vincent

### Star rating 4

**Setting** An island off St Vincent's coast

**Getting there** Approx. 25 minutes from St Vincent airport to Young Island dock, followed by a 3-minute private ferry ride

**Rooms** 29 charming cottages

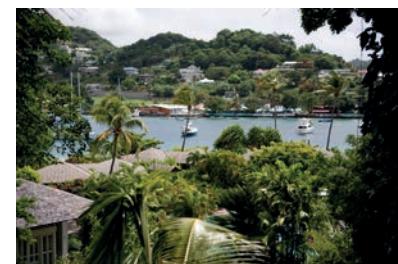
**Dining** Restaurant, 2 bars

**Facilities** Pool, spa\*, tennis court, night-time tennis, watersports, scuba diving\*, sailing\*, Wi-Fi

**Dining options** All Inclusive

**Kuoni extras** A private dinner on the beach for stays 01-30 May 2022 (minimum 7-night stay)

\*Local charge



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This chic Palladian-style hotel has sweeping staircases, gleaming marble floors, exemplary service and plush suites – experience the best in Bajan hospitality and prepare to be treated like a VIP





## Sandy Lane

The epitome of luxury with a tangible air of exclusivity, this exquisite hotel is truly exceptional.

This chic Palladian-style hotel has sweeping staircases, gleaming marble floors, exemplary service and plush suites – experience the best in Bajan hospitality and prepare to be treated like a VIP. Kick back under the signature pink parasols on the platinum beach and relax as little ones have fun at the fantastic Treehouse Club, which offers a range of activities and games for guests aged 3-12. Whether you're travelling as a family or a couple, are in search of a spa-focused holiday or want to spend as much time on the green as possible, we offer a selection of special packages with fantastic inclusions.

Enjoy fine dining and informal meals at the four restaurants, each with their own style and vibe as well as superb menus and settings. Afternoon tea is served on the Lower Terrace, and Bajan Blue is renowned for its sensational Sunday brunch – an array of mouth-watering dishes from sushi, crab and suckling pig to delicious miniature desserts. There's also a wide choice of bars ranging from casual beach bars to chic lounges and lively entertainment.

Each of the beautiful rooms and suites is elegant and airy with a large terrace or balcony. The Orchid Rooms overlook tropical gardens and Luxury Ocean Rooms have sea views. For families or groups the Luxury Orchid Suites or Luxury Dolphin Suites are ideal as they have two bedrooms, a living area and terrace with dining area. The five-bedroom Villa at Sandy Lane is the epitome of exclusivity. It is set in beautifully landscaped gardens at the heart of the resort and has a team of staff to cater to your every whim – we can think of nowhere more indulgent for a family retreat.

### At a glance

One of the Caribbean's most famous hotels

World-class luxury

Incredible spa

### Star rating 5

**Setting** On a white-sand beach on the affluent west coast

**Getting there** Approx. 35 minutes' transfer from Barbados airport

**Rooms** 113 elegant rooms and suites and one 5-bedroom villa

**Dining** 4 restaurants, 7 bars

**Facilities** Pool, spa\*, 8 tennis courts, 2 paddle tennis courts, fitness centre, Pilates, yoga, non-motorised watersports, motorised watersports\*, 3 golf courses\*, boutiques, The Treehouse Club for 3-12 year olds, The Den for teens, Wi-Fi

**Dining options** Breakfast, Half Board

\*Local charge



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Explore the 11-acre gardens and keep an eye out for mischievous monkeys clambering in the fig trees, or choose a book from the hotel's library and unwind in your own private spot





## Fairmont Royal Pavilion

A classic and elegant hotel with excellent dining and a superb location on serene St James Beach.

This award-winning, colonial-style hotel is set across beautiful pastel-pink blocks framed by towering palm trees, in one of the island's finest beachfront spots. Spend your time lazing on the idyllic stretch of powdery golden sand and soaking up unobstructed sea views from the hotel's stylish restaurants. Explore the 11-acre gardens and keep an eye out for mischievous monkeys clambering in the fig trees, or choose a book from the hotel's library and unwind in your own private spot.

Indulge in open-air dining under the stars with the sound of the waves lapping the shore, and enjoy low-key entertainment from local musical talent. The stylish, beachfront Palm Terrace Restaurant is open for breakfast and serves exquisite local and international dishes, with breathtaking sea views. Poolside restaurant Taboras is a relaxed and romantic setting for à la carte lunch and dinner – enjoy the catch of the day, a barbecue and delicious Bajan cuisine, all accompanied by live music.

The refurbished rooms and suites have chic Barbadian beach house vibes, with soothing cream and white décor, sleek floors and spectacular sea views. Each room includes daily buffet breakfast, airport fast track service, a weekly Manager's cocktail reception and all non-motorised watersports. Luxury Oceanfront Rooms have glass-fronted balcony rails to enhance your ocean views even further. For guests travelling with family, the Villa – Two Bedroom Suite or the Three Bedroom Villa are ideal. These spacious retreats give you extra privacy and more room to stretch out in. If you're staying in a Signature Oceanfront Room, or any of the suites or villas, you'll have swish extras including in-room amenities, evening canapés and afternoon tea once every seven days.

### At a glance

Charming colonial-style hotel  
Stunning stretch of white-sand beach  
Incredible ocean views from every room

### Star rating 5

**Setting** On beautiful St James Beach on the west coast

**Getting there** Approx. 45 minutes transfer from Barbados airport

**Rooms** 72 rooms, suites and villas

**Dining** 2 restaurants, pool bar

**Facilities** Pool, Jacuzzi, fitness centre, watersports, floodlit tennis courts, an excellent selection of in-room spa treatments\*, entertainment, children's summer programme (every morning during Mar-Oct)

**Dining options** Breakfast, Half Board, Full Board

\*Local charge



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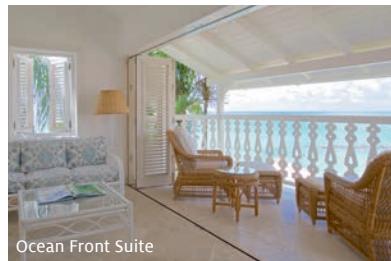
Authentic touches like decorative coral rock and locally crafted furniture reflect the hotel's Bajan heritage

## Cobblers Cove

This boutique gem blends English country house style with authentic Caribbean charm.

Centred around a pastel pink plantation house, this intimate home-away-from-home is an award-winning retreat. Authentic touches such as decorative coral rock and locally crafted furniture reflect the hotel's Bajan heritage, and you can expect outstanding hospitality as the warm staff go out of their way to keep you smiling. Lounge on the sundeck as staff offer icy water, fruit skewers and sorbet; explore colourful tropical gardens in search of hummingbirds and Bajan green monkeys; or discover the island's history on a heritage tour.

Renowned as one of the best restaurants on the island, the award-winning Camelot Restaurant serves mouth-watering gourmet cuisine accompanied by an impressive wine list. Feast on local delicacies, such as blackened mahi-mahi. Afternoon tea is served daily in the Pavilion at the Great House – sip tea from fine china cups and enjoy finger sandwiches, scones and pastries. A fruity rum-based 'Cobblers Cooler' at the poolside cocktail bar is the perfect way to end your day.



### At a glance

Beautiful sea views  
Country house charm  
Award-winning cuisine

### Star rating 5

**Setting** On the north-west coast, just a 5-minute drive from Speightstown

**Getting there** Approx. 45 minutes from Barbados airport

**Rooms** 42 country house-style suites

**Dining** Restaurant, bar

**Facilities** Pool, tennis, fitness centre, watersports, spa treatment rooms\*

**Dining options** Breakfast, Half Board, Full Board

**Kuoni exclusive offer** Honeymoon and anniversary guests will receive a bottle of Champagne (2022 stays)

\*Local charge



Breathe in the scent of the frangipani as you follow winding paths through landscaped gardens

## Coral Reef Club

An exceptional resort with a tranquil setting, superb facilities and a long-standing reputation for excellence.

Follow a sweeping drive lined with mahogany trees to the coral-stone great house of this award-winning resort that blends classic Bajan charm with contemporary luxury. While long-established traditions such as afternoon tea are still in place and loyal guests return year after year, this family-owned and run resort is also attracting new guests keen to experience the resort's renowned colonial charm, impeccable service and fine dining. Breathe in the sweet scent of the frangipani trees as you follow winding paths through landscaped gardens to the spa or the golden beach.

Each of the colonial-style rooms is named after local flowers, trees and fruits, and range from smaller rooms for solo travellers to spacious villas for families. Garden Room/Cottages are set in the gardens. Luxury Plantation Suites are perfect for honeymooners – they have a four-poster bed, private plunge pool and sea views, and come with inclusions like afternoon tea plus a stocked bar and bottle of Champagne on arrival. There are also two villas – the three bedroom Tamarind Villa and four bedroom Ixora Villa – which are the perfect secluded retreats for families or groups.



Luxury Plantation Suite



Cottage Garden

### At a glance

World-class luxury resort  
Spectacular gardens  
Outstanding restaurant and spa

### Star rating 5

**Setting** In 12-acre gardens on the west coast, a 10-minute walk from Holetown

**Getting there** Approx. 45 minutes from Barbados airport

**Rooms** 88 rooms, cottages, suites & villas

**Dining** Restaurant, bar, exchange dining at The Sandpiper

**Facilities** 2 pools, spa\*, fitness centre, 2 floodlit tennis courts (with free pro tuition 6 days a week), yoga, diving school\*, non-motorised watersports, beauty salon\*, babysitting\*, shop

**Dining options** Breakfast, Half Board

\*Local charge

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The name gives a clue to the vibe here: it's a cool and contemporary beach club with glistening pools and casual bars and eateries only a few steps away from your memory-foam sunbed





## O2 Beach Club & Spa by Ocean Hotels

A luxury boutique hotel on Barbados's south coast with a cool rooftop bar with views of Oistins Bay.

The fresh O2 Beach Club & Spa is fronted by a sweeping, palm-lined beach with talcum-soft sands and an exclusive feeling. The name gives a clue to the vibe here: it's a cool and contemporary beach club with glistening pools (there's one for everyone and a couple that are for adults only) and casual bars and eateries only a few steps away from your memory foam sunbed. The resort's spa offers a wide range of muscle-melting treatments. You can even gain a few new skills when you are on holiday thanks to the range of hands-on 'How to' experiences that range from steel pan playing and rum punch making to Hobie Cat sailing. If you upgrade to the Concierge Collection, you'll receive one experience free during your stay.

Elements is the resort's main restaurant where a buffet breakfast, lunch and dinner are served. In the evening, there's also the opportunity to enjoy à la carte dishes. An alternative casual option and both lunch and dinner is the open-air Blue Fin Beachside Grill where the dishes come with a side of sea views. For an evening of fine dining, head to Oro which comes complete with exceptional views of the Caribbean. On Saturday, the beach becomes a lively dining spot as guests enjoy Bajan specialities with their toes in the sand. Possibly the most spectacular venue at the resort is the Brisa on the Sky Terrace, a bistro where you can snack on small plates and take in views of the famous Oistins Bay.

Each of the rooms and suites is modern in style with splashes of colour and a covered private balcony or terrace. The Club Rooms have a king-size bed and island views, however we highly recommend upgrading to either the Luxury Collection Suites or the Concierge Collection Suites. Alongside the all-inclusive package, you'll get extra benefits such credit to use at the spa, speciality concierge service and access to Sea Breeze Beach House. Golfers will also love these suites; one round per person is included for stays of five nights or more from November to April and unlimited rounds are included from May to October. Guests staying in one of the exclusive Kuoni Honeymoon Swim-Up Junior Suites can enjoy dinner for two at Sea Breeze Beach House and, if booked by 31 March 2022, the fast-track arrival service at the airport. These suites also have direct access to a shared pool from the terrace.

### At a glance

Wonderfully renovated  
Upgrade to Luxury or Concierge suites  
Six restaurants and seven bars

### Star rating 5

**Setting** On the south coast in St Lawrence Gap, close to restaurants and shops

**Getting there** Approx. 15 minutes' transfer from Barbados airport

**Rooms** 88 rooms & 42 junior suites/suites

**Dining** 6 restaurants and 6 dining experiences including beach dining, chef's table and private beach dining, 7 bars

**Facilities** 3 pools, spa\*, 24-hour gym, teens' club, non-motorised watersports, whirlpool tubs, roof deck terrace

**Dining options** All Inclusive

**Kuoni extras** Guests staying in Kuoni Honeymoon Swim-Up Junior Suites will receive a complimentary dinner for 2 cliffside at Sea Breeze Beach House and, if they book before 31 March 2022, complimentary fast-track arrival service at the airport

\*Local charge



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This intimate all-inclusive resort has designated adults-only and family areas

## Sea Breeze Beach House by Ocean Hotels

This all-inclusive gem on the south coast has stunning views and exceptional dining.

This intimate all-inclusive resort occupies a magnificent stretch of beach and is equally suitable for couples and families, with designated areas set a comfortable distance apart. Kids can splash around in the family pool before heading to the Lil Dippers Club for Playstation and Nintendo games plus films; teens can enjoy gaming, air hockey, table tennis and indoor basketball in their own area, Shore Break Lounge; and the adults-only area has exclusive Jacuzzis.

Relax in the hot tubs or on the wet deck of the lap pool, or take advantage of a couples' in-room spa service. Sink into one of the luxurious sun loungers and stay cool without moving a muscle as friendly pool attendants offer icy towels and delicious sorbets. The views across the water to Oistins Bay are spectacular or, to enjoy a different perspective you can swim out to the floating sun deck and gaze back at the coast. Choose a spot along the beachfront, whether you're after an area suited for watersports or a more secluded setting that's perfect for swimming.



### At a glance

Dedicated adults-only and family areas  
Beautiful south-coast beach  
Superb dining

### Star rating 4.5

**Setting** On Maxwell Coast Beach overlooking Oistins Bay, just 5 minutes from St Lawrence Gap

**Getting there** Approx. 15 minutes' transfer from Barbados airport

**Rooms** 78 Classic Collection rooms and 44 Luxury Collection suites

**Dining** 4 restaurants, café, Chef's Table\*, six dining experiences available on different evenings, 4 bars

**Facilities** 3 pools (1 adults-only, lap pool), floating sun deck, 2 Jacuzzis, spa treatments\*, fitness centre, personal training\*, non-motorised watersports, private dining available cliffside, in the gazebo or on the sand\*, rum tasting, weekly 'Shoes Optional' Beach BBQ, kids' club (4-11 years), teen area including gaming stations, indoor basketball, air hockey and table tennis, discounted green fees at Barbados Golf Club\*, Wi-Fi

**Dining options** All Inclusive

\*Local charge



Wander through landscaped gardens to courtyards dotted with fountains

## Tamarind by Elegant Hotels

Mediterranean charm, Caribbean spirit and peaceful adults-only areas make this an excellent choice.

This welcoming and relaxing resort blends Mediterranean and Caribbean styles, with its white-washed buildings and terracotta roofs. Stroll along powder-soft white sands to the watersports centre and try your hand at waterskiing. Wander through landscaped gardens to courtyards dotted with fountains or head to the adults-only pool and relax as pool ambassadors provide you with cold eucalyptus-scented towels, drinks and coconut ice lollies.

As part of the hotel's all-inclusive package you can enjoy breakfast on the terrace, beachfront dining at the main restaurant which offers themed menus and live music, and a special dinner menu at the hotel's fine dining restaurant. Inspired by the cool chic of Miami's South Beach, the Rilaks Deck is a stylish venue for cocktails and light snacks. At the Sunday beach party you can sample local grilled specialities and dance to the steel pan band.



### At a glance

Premium all inclusive  
Complimentary watersports  
Great kids' club and teen lounge

### Star rating 4.5

**Setting** Paynes Bay on the west coast

**Getting there** Approx. 45 minutes' transfer from Barbados airport

**Rooms** 101 rooms and suites

**Dining** 2 restaurants, 2 bar areas

**Facilities** 2 pools, 1 adults-only lounge pool, fitness centre, exercise classes including yoga, Pilates and aqua aerobics; motorised and non-motorised watersports including waterskiing, tubing, kayaking, snorkelling and water trampoline, Beach and Pool Ambassador Service, kids' club (3-12 year olds), teens' lounge, family lounge with games and activities, spa\*, daytime water taxis to west-coast sister resorts (weather permitting), Wi-Fi

**Dining options** All Inclusive

\*Local charge

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This boutique resort has a culinary and art focus and offers outstanding service



## Treasure Beach by Elegant Hotels

Experience the easy Barbadian lifestyle and brilliant bespoke activities at this stylish adults-only retreat.

Treasure Beach lies on the picture-perfect Platinum Coast of Barbados, just a stone's throw from one of the Caribbean's most distinguished coastal hotspots, Sandy Lane. This boutique resort has a culinary and art focus and offers outstanding service, with Beach and Pool Ambassadors on hand to provide extras like refreshing poolside drinks and cool towels. There's an excellent choice of activities; your romantic getaway could feature free paddleboarding lessons on the calm seafront, exclusive tours of pottery studios and local galleries, and serene nature excursions.

For dining, the hotel's Tapestry Restaurant has a broad range of enticing menus including brunch, tapas and Chef's Palette – an inspirational à la carte menu from award-winning chef Javon Cummins which expertly blends Caribbean textures and flavours. Indulge in a Chef's Dinner for two, enjoy a different cocktail each evening at the complimentary Sundowner Hour each night, or sample the selection of cocktails and late-night happy hour which make Batik Bar a favourite. You may even like to try an authentic sommelier or mixology experience at its Wine Cellar, a charming venue which hosts regular tastings.



### At a glance

Stunning west-coast setting  
Decadent and diverse dining  
Vast range of watersports and excursions

### Star rating 4.5

**Setting** Paynes Bay, on the west coast

**Getting there** Approx. 40 minutes' transfer from Barbados airport

**Rooms** 35 one-bedroom suites

**Dining** Restaurant, bar

**Facilities** Pool, Water Taxi service, Beach and Pool Ambassadors service, spa\* (at Tamarind), motorised and non-motorised watersports, tennis courts available at nearby sister properties, 24-hour Fitness Centre, Wi-Fi

**Dining options** All Inclusive

\*Local charge



Built from coral stone with a plantation home style and plenty of Bajan charm



## Colony Club by Elegant Hotels

Nestled in tropical gardens, this iconic hotel features a health and wellness theme.

Founded as a private club in the 1940s, this award-winning hotel is built from coral stone with a plantation home style and plenty of Bajan charm. There are loads of activities including free motorised and non-motorised watersports, yoga classes and stand-up paddleboarding tours to spot sea turtles. Or just help yourself to sun cream and refreshing lemon water from the pool hut and unwind by one of the four lagoon pools that meander through magnificent palm-filled gardens sprinkled with waterfalls – a stay here can be as active or laid-back as you want.

Begin your evening with pre-dinner cocktails at the beautiful and airy Plantation Lounge. Feast on international dishes with a Bajan twist at the Laguna restaurant which serves healthy dishes seasoned with herbs from the hotel's organic garden and offers gluten-free, dairy-free and vegetarian options. Enjoy happy hour and stunning sunsets at the stylish Sunset Bar & Deck which offers themed dining events such as the superb Seaside Grill night. A range of health-conscious treats are also available throughout. Visit the hotel's Rum Vault, the first of its kind on Barbados and featuring a collection of 150 international rums.



Laguna Restaurant



One Bedroom Ocean View Suite

### At a glance

Amazing themed and healthy dining  
Complimentary bespoke tours & activities  
Organic herb and vegetable garden

### Star rating 4.5

**Setting** On the west coast

**Getting there** Approx. 45 minutes' transfer from Barbados airport

**Rooms** 96 rooms and suites

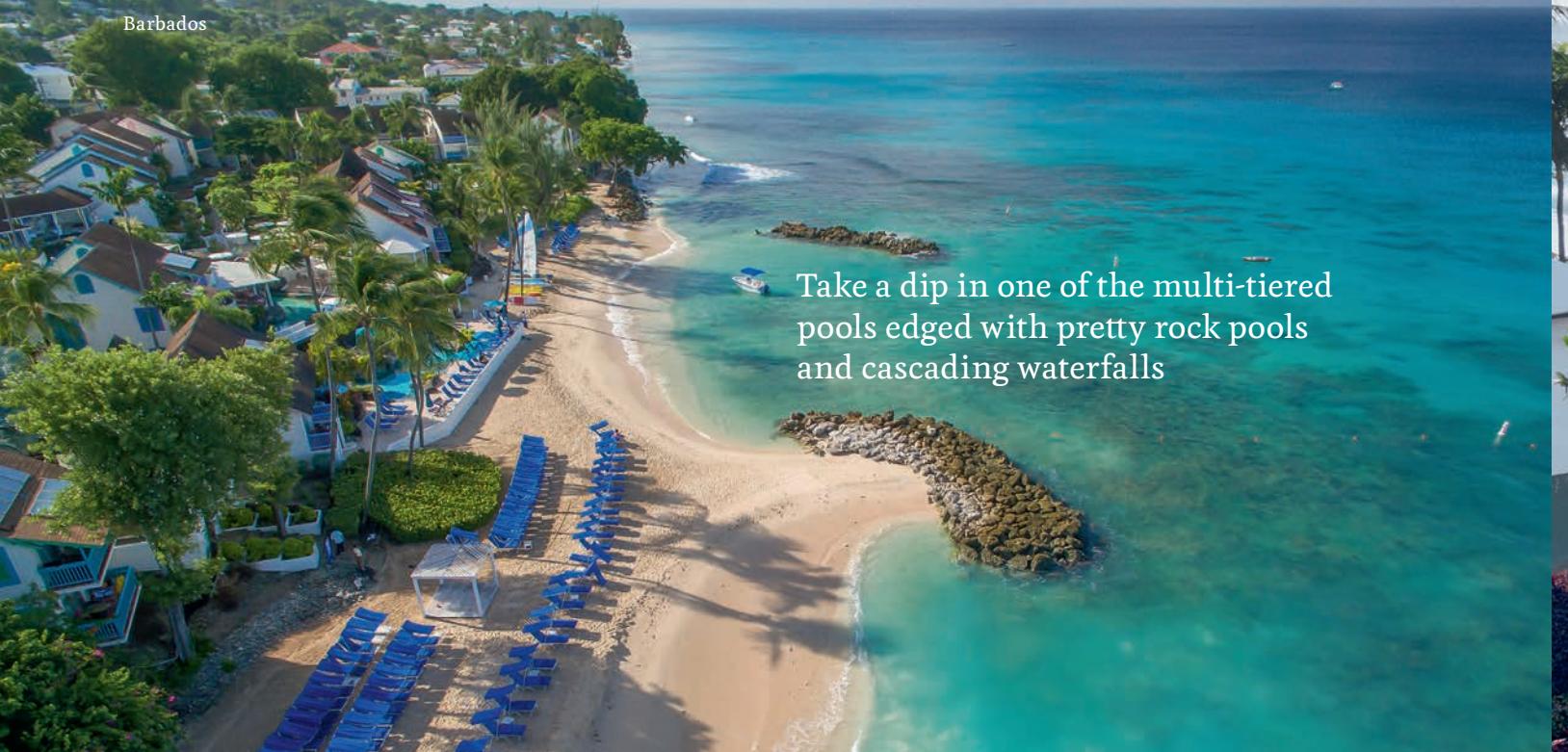
**Dining** 2 restaurants, 2 bars

**Facilities** Swimming lagoons, fitness centre, daily exercise classes, 2 floodlit tennis courts, yoga, Pilates, zumba, entertainment, motorised and non-motorised watersports, bespoke tours and activities\*, seasonal kids' club (3-12 years), Rum Vault\*, Beach Ambassador Service, daytime water taxis to west coast sister resorts (weather permitting), Wi-Fi

**Dining options** Breakfast, Half Board, Full Board

\*Local charge

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Take a dip in one of the multi-tiered pools edged with pretty rock pools and cascading waterfalls

## Crystal Cove by Elegant Hotels

A premium all-inclusive village-style resort with an intimate feel and excellent facilities.

If you want the personalised service and boutique feel of a small resort, but without sacrificing great dining and a host of facilities, then this chic family-friendly resort is ideal. Take a dip in one of the multi-tiered pools edged with pretty rock pools and cascading waterfalls, breathe in the sweet scent of the frangipani trees and watch hummingbirds hover around tropical flowers. Stay cool on the fine white sands as Beach Ambassadors present you with cold towels and tasty treats such as ice cream and fresh fruit. The ocean is lovely and calm for swimming, and all motorised and non-motorised watersports are included. Younger ones have access to the Flying Fish Kids' Club, with a playground and interactive pool and beach games.

Reflections is an elegant poolside venue for all meals and you can sample the island's fantastic seafood at the weekly Bajan fish fry. Enjoy informal meals at Drifters Beach Bar which also serves daily afternoon tea. Head to Vista Coffee & Wine Bar for speciality coffees, sweet treats, tapas-style light bites and a variety of red and white wines or swim under a waterfall to order icy daiquiris at the Cave Bar.



Pool/Garden View Room



Reflections Restaurant

### At a glance

Fantastic all-inclusive boutique retreat  
Complimentary watersports  
Exchange dining at selected sister hotels

### Star rating 4

**Setting** Beachfront on the west coast

**Getting there** Approx. 40 minutes' transfer from Barbados airport

**Rooms** 88 modern rooms and suites

**Dining** 2 restaurants, 3 bars

**Facilities** 3 lagoon-style pools, fitness centre, 2 floodlit tennis courts, exercise classes, motorised and non-motorised watersports, Flying Fish kids' club (3-12 years), babysitting\*, Beach Ambassador Service, daytime water taxis to west-coast sister resorts (weather permitting), Wi-Fi

**Dining options** All Inclusive

\*Local charge



Sunset Deck



This welcoming resort gives you the option to be as relaxed or as active as you like

## Turtle Beach Resort by Elegant Hotels

Set on a stunning beach, this award-winning all-suite resort offers excellent facilities and personalised service.

This welcoming resort gives you the option to be as relaxed or as active as you like, with a fantastic selection of family-friendly activities. Sink your toes into talcum-powder sands and go boogie boarding in the crystal-clear waters. Aqua School is the perfect place for kids to enjoy the sand and surf, with free surfing and paddleboarding lessons. Little ones can enjoy games, arts and crafts, baking and films on the beach at the Flying Fish Kids' Club while you relax by the freeform pools and unwind in the Jacuzzi. You'll also find Beach and Pool Ambassadors on hand to bring you cold scented towels, cool drinks, fresh fruit and ice lollies.

Head to three restaurants offering tempting buffet and à la carte menus, and enjoy refreshing smoothies, iced coffees and pastries at the Half Moon Coffee Bar & Deli. Enjoy authentic Caribbean cuisine with Mediterranean flair at the sea-view Sand Trap Restaurant. Dress up for dinner at the excellent Italian restaurant and enjoy authentic Bajan experiences at Chelonia restaurant with regular evening entertainment ranging from live music to limbo dancing. There's also an ice cream parlour if you're craving a sundae, cone or milkshake.



### At a glance

Superb all-suite resort  
Complimentary kids' club  
Free non-motorised watersports

### Star rating 4

**Setting** South coast, within walking distance of St Lawrence Gap

**Getting there** Approx. 15 minutes' transfer from Barbados airport

**Rooms** 161 contemporary suites

**Dining** 3 restaurants and bars, café deli, ice cream parlour

**Facilities** 2 pools, kids' splash pool, fitness centre, non-motorised watersports\*, Aqua School\*, beach and pool volleyball, tennis courts, yoga, golf\*, kids' club (3-12 year olds), Wi-Fi

**Dining options** All Inclusive.

\*Local charge



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## Waves Hotel & Spa by Elegant Hotels

Relax and re-energise at this wellness boutique hotel.

This beachfront boutique-style hotel is divided into two sections — the beach side which is home to the family-friendly rooms and lounge pool, complete with cabanas and day beds, or across the road in the peaceful adults-only area where you'll find the spa, serenity pool, whirlpool and yoga pavilion. Guests staying for five nights or longer can enjoy between one and three free spa treatments depending on room type, including massages, soothing facials and pedicures.

### At a glance

Spa treatments included  
Complimentary watersports  
Taste of Elegance Dine Around Programme

### Star rating 4

**Setting** On the west coast, overlooking the golden beach in Prospect Bay

**Getting there** Approx. 30 minutes' from Barbados airport

**Rooms** 70 rooms and suites

**Dining** 2 restaurants, coffee bar & deli, 2 bars

**Facilities** 2 pools, spa\*, fitness room, fitness classes, meditation garden, watersports, beach cricket, Beach and Pool Ambassadors Service, Wi-Fi

**Dining options** All Inclusive

\*Local charge



## The House By Elegant Resorts

A stylish boutique resort and grown-up hideaway.

From the moment you step through the oversized wooden doors into the airy reception area, The House's beguiling atmosphere begins to work its magic. The sight of the turquoise sea helps to induce an instant feeling of relaxation, as does the warm welcome from your personal service ambassador – there are no front-desk formalities here. It all adds to the feeling of being in a discreetly luxurious private home, where comfort comes first and the days unwind however you choose. With its beachside setting, laid-back culinary scene and selection of things to do, The House is destined to become one of the island's best-loved adults-only, all-inclusive resorts.

### At a glance

Tranquil all-inclusive retreat  
On a stunning beach  
Brand-new boutique spa

### Star rating 5

**Setting** On the west coast next to the white sands of Paynes Bay beach

**Getting there** Approx. 35 minutes' transfer from Barbados airport

**Rooms** 34 rooms and suites

**Dining** 2 restaurants, 1 bar, private and in-room dining\*, 24-hour room service (delivery charge)

**Facilities** Spa\*, swimming pool and whirlpool, fitness centre, yoga pavilion, watersports centre (at neighbouring Tamarind by Elegant Hotels)

**Dining options** All Inclusive

\*Local charge





A wonderfully central hotel emulating the chic laid-back cool of Miami's South Beach

## South Beach Hotel by Ocean Hotels

This small boutique hotel is simple yet chic and ideally located just steps from the fine white sands of Accra beach.

This wonderfully central hotel emulates the chic laid-back cool of Miami's South Beach, with its Art Deco-style lobby and stylish pool area, complete with plush loungers. After you've been welcomed with a delicious rum punch, you'll be itching to sink your toes into the sand or explore the local shops and bars. Lively St Lawrence Gap is just a 20-minute walk away and you can hop in a cab to Bridgetown. Cross over the road to reach one of the island's most beautiful beaches, where guests can enjoy beach service with sun loungers, or sip cocktails and keep cool with ice lollies by the pool which runs along the length of the property.

Breakfast is served poolside or in the air-conditioned restaurant, and you can enjoy a range of restaurants within a short walk of the property. Don't miss daily cocktail specials at the poolside bar and the chance to mingle with fellow guests at the manager's weekly cocktail party.

### At a glance

Central location  
Contemporary style  
Spacious one- and two-bedroom suites

#### Star rating

**4 star**  
**Setting** On the south coast, set just across the road from Accra Beach

**Getting there** Approx. 20 minutes' transfer from Barbados airport

**Rooms** 49 suites

**Dining** Restaurant (breakfast only) and bar

**Facilities** Pool, fitness room, in-room spa services\*, Wi-Fi

**Dining options** Breakfast

\*Local charge



One/Two Bedroom Suite



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Tucked in peaceful hillside gardens and perfect for the best of coast and countryside

## Sugar Cane Club Hotel & Spa

Nestled in tropical flora not far from the sea, this boutique hotel is a tranquil hillside hideaway.

This charming and intimate Mediterranean-style resort is tucked in peaceful hillside gardens and is perfect for the best of coast and countryside. Choose your favourite spot from the wooden swing chairs and sun loungers – beneath the shade of a tree or by the pool. Hop on the shuttle to picturesque Reeds Bay for complimentary sun loungers – it also stops at Little Bristol Beach Bar pub, Nikki Beach, Port St. Charles Marina and Speightstown. Wear comfy shoes for the Gully Walk, where head gardener Rodney takes you on a tour of the grounds and surrounding forest before presenting you with a coconut drink plucked straight from the trees.

There are two open-air restaurants to choose from here, with plenty of choice and changing menus – enjoy fresh soups, fish including marlin and swordfish and delicious desserts like pineapple upside-down cake with coconut ice cream. Hearty breakfasts and lunches are served at La Salsa Restaurant & Bar with panoramic views over the pool and gardens, and you can book dinner either here or at Sandy's Chattel Bar, a hidden gem on the edge of the property which is tucked on the hillside and overlooks the forest below.



Gardens



La Salsa Restaurant & Bar

### At a glance

Secluded hillside setting  
Spacious suites  
Free shuttle to the beach

### Star rating 4

**Setting** In lush gardens on the north west of the island, a short drive from the beach and 2 miles from Speightstown

**Getting there** Approx. 45 minutes' transfer from Barbados airport

**Rooms** 47 rooms and suites

**Dining** 2 restaurants and bars

**Facilities** 2 pools, spa\*, beach facilities\* (complimentary for All Inclusive guests), shuttle to the beach and Speightstown, Gully Walk experience, fitness centre with recently upgraded equipment, squash court, table tennis, snorkelling, mountain bikes, island tours, cooking demonstrations, bar mixology sessions, live entertainment, souvenir shop, Wi-Fi

**Dining options** Breakfast, Half Board, All Inclusive

**Kuoni extras** A 30-minute massage per person per stay for stays 16 April 2022-15 April 2023 (minimum 7-night stay)

\*Local charge

Set in a sleepy fishing village and a refreshing alternative to the livelier west-coast resorts



## Little Good Harbour

Set around a 17th-Century fort, this chic boutique family-run hotel offers low-key relaxation.

This charming hideaway is set in a sleepy fishing village and offers a refreshing alternative to the livelier west-coast resorts. Here, you can experience the best of both worlds – enjoy the friendly service and amenities of a boutique hotel as well as the home comforts, exclusivity and privacy of a villa. Nothing is too much trouble for the welcoming staff who go out of their way to make you feel at home. Sink into a sun lounger by one of the pretty pools or cross the road to the small but beautiful white-sand beach. Go snorkelling in search of colourful fish or head out on Captain Dwayne's water taxi for the chance to spot turtles.

The 17th-Century fort has been carefully restored and houses the celebrated Fish Pot Restaurant which is renowned for its delicious seafood. Set across the road from the cottages, the restaurant offers a romantic setting for candlelit dinners with spellbinding ocean views and the sound of the waves crashing on the shore. We recommend booking for dinner as this popular restaurant attracts locals and visitors from all over the island.



### At a glance

All-suite resort  
Renowned seafood restaurant  
Quiet setting

### Star rating 4

**Setting** On the west coast, across the road from the beach

**Getting there** Approx. 55 minutes' transfer from Barbados airport

**Rooms** 20 villa suites

**Dining** Restaurant and bar

**Facilities** 2 pools, spa treatment room\*, fitness room, kayaking, snorkelling, Wi-Fi

**Dining options** Breakfast, Half Board

**Kuoni extras** Dinner for 2 at Fish Pot Restaurant (stays 01-30 May 2022; excluding drinks; minimum 7-night stay).

\*Local charge



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Tucked away in tropical gardens edging a protected lagoon and soft white sands

## Sugar Bay Barbados

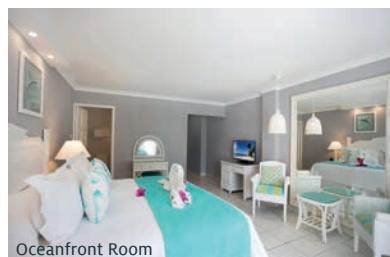
This family-owned resort is on a stunning stretch of beach and offers an intimate all-inclusive experience.

This resort is tucked away in tropical gardens edging a protected lagoon and soft white sands; the beach is home to nesting leatherback turtles, and the tranquil bay's calm waters are a great alternative to the crashing surf of other south-coast resorts. The elegant interiors are cool and airy with boho-chic furniture and a blend of contemporary and traditional touches – from sparkling chandeliers and lush plants to bright prints and a wall of colourful chattel house shutters.

Lounge by the small pool, sip cocktails at the swim-up bar or enjoy a siesta in one of the hammocks strewn between palms. Reef serves delicious dishes and themed buffets including Caribbean and Mediterranean. There are two superb speciality restaurants – Sizzle Steakhouse and UMI, an Asian-fusion restaurant – and a traditional rum shop for lunch, snacks and drinks, with specialities such as spicy fried flying fish and coconut cream pie.



Sizzle Steakhouse



Oceanfront Room

### At a glance

Contemporary boho-chic style  
Beautiful beach and lagoon  
Diverse restaurants and bars

### Star rating 4

**Setting** On a stunning stretch of beach on the south-west coast

**Getting there** Approx. 20 minutes' transfer from Barbados airport

**Rooms** 138 modern rooms

**Dining** 4 restaurants, 5 bars

**Facilities** 2 pools, spa\*, fitness centre, non-motorised watersports including kayaking and snorkelling, scuba diving\*, crèche (4 months-2 years), kids' club (3-12 years), teens' club, playground, giant chessboard, shop, Wi-Fi, Sugar Bay Chattel Village with a coffee shop\*, English-style pub\*, arcade and games room

**Dining options** All Inclusive

\*Local charge

Sip a cool rum punch under shady palms and tropical flowers by the lagoon-style pool



## Mango Bay

Set on beautiful St James beach, this intimate all-inclusive resort offers a good range of facilities.

This welcoming resort is ideal for those looking for sun-kissed relaxation, a great all-inclusive package and easy access to Holetown's shops, restaurants and bars. Sip a deliciously cool rum punch under shady palms and tropical flowers by the lagoon-style pool, feel the ocean breeze in your hair as you sail along the coast, or stroll down the beach in search of secluded coves. Join a catamaran tour for the incredible chance to see hawksbill and leatherback turtles and look for other local wildlife such as monkeys, mongooses and the graceful egrets that come to roost at night.

The beachfront restaurant and bar offers a casual setting for all meals and nothing is too much trouble for the friendly staff who are happy to accommodate any dietary requirements. Start your day with an expansive buffet breakfast accompanied by ocean views, and take a break from sunbathing or watersports to enjoy afternoon tea. A range of Caribbean and international dishes are served at lunch and during candlelit dinners where typical dishes include speciality grilled steaks, freshly caught seafood and tempting local desserts such as coconut cream pie.



### At a glance

Small and friendly resort  
Central location close to Holetown  
Catamaran cruise included

### Star rating 4

**Setting** On the stunning west coast, opposite the Limegrove Lifestyle Centre and within walking distance of Holetown

**Getting there** Approx. 45 minutes' transfer from Barbados airport

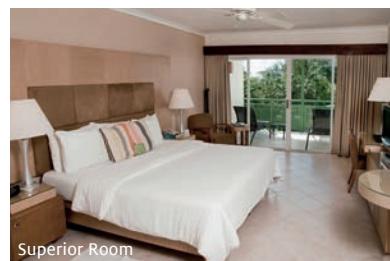
**Rooms** 76 rooms and penthouse suites

**Dining** Restaurant, bar

**Facilities** Pool, mini fitness centre, spa\*, watersports, guest lounge, Wi-Fi

**Dining options** All Inclusive

\*Local charge



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Perfect for sun-drenched relaxation on the island's glorious 'Gold Coast'



## The Club Barbados Resort & Spa

An intimate west-coast resort offering blissful relaxation and fantastic dining amid pretty gardens.

Perfect for sun-drenched relaxation on the island's 'Gold Coast', this resort has a peaceful vibe and is within easy reach of lively Holetown. The friendly staff are a real credit to the resort and repeat guests are greeted like old friends. Relax on the sandy terrace set in an elevated position above the sea and walk down a few stone steps to the narrow strip of low-tide beach framed by rocks studding the shore. A short stroll takes you to one of the beautiful larger beaches on either side of the resort or you can follow walkways through the pristine gardens to three pretty pools divided by a whirlpool waterfall.

The oceanfront Sunset Restaurant offers all meals, plus afternoon tea and a Saturday night barbecue serving sensational seafood, steaks and chicken. Experience an authentic taste of the Caribbean and mouth-watering local dishes such as mahi-mahi and beef in rum-pepper sauce at the Bajan-style Enid's Restaurant. Sip cocktails at the laid-back Bajan Rum Shop Bar or explore Holetown's vibrant night life.



Ocean Loft Room



Garden View Room

### At a glance

**Adults-only**  
**Stunning west-coast setting**  
**Excellent value all inclusive**

### Star rating 4

**Setting** On the prestigious west coast, just a short stroll from Holetown

**Getting there** Approx. 30 minutes' transfer from Barbados airport

**Rooms** 143 rooms and suites

**Dining** 2 restaurants, 4 bars

**Facilities** 3 pools, Jacuzzi, spa\*, fitness room, tennis court, supervised Nacra sail boat, snorkelling, windsurfing, kayaking, stand-up paddleboarding, waterskiing, fishing, Wi-Fi

**Dining options** All inclusive

\*Local charge



Sunset Restaurant



## Bougainvillea Barbados

A charming resort tucked away in tropical gardens with a superb choice of meal plans.

The spectacular setting and exceptional service make this attractive Mediterranean-style resort an ideal choice for a relaxing escape. The beach lapped by turquoise waters is straight out of the pages of a glossy travel magazine, and the resort's laid-back atmosphere creates a traditional island vibe. Find a shady spot by the main pool which meanders through exotic gardens and stroll around the waterfalls and rock pools, framed by the resort's namesake bougainvillea flowers.

### At a glance

Children under 15 stay for free  
Gorgeous beach and colourful gardens  
Committed to sustainability

### Star rating 4

**Setting** On the stunning Maxwell Beach on the south coast

**Getting there** Approx. 15 minutes' transfer from Barbados airport

**Rooms** 100 studios and suites

**Dining** 2 restaurants, bar, swim-up bar

**Facilities** 3 pools, fitness centre, spa\*, tennis, non-motorised watersports\*, yoga\*, aerobics, kids' club\*, playground, entertainment, games room, Wi-Fi

**Dining options** Breakfast, Half Board, Full Board

\*Local charge



## Accra Beach Hotel & Spa

This superbly central hotel is set on one of the island's best beaches on the lively south coast.

If you're looking for a hotel set directly on a picture-perfect beach with a fantastic selection of shops, restaurants and nightlife on your doorstep, then Accra Beach fits the bill. Cross the bridge over the lagoon-style pool and follow the short winding path through the gardens to the beach. Recline on a sun lounger under the shade of a palm tree and admire the sweeping curve of talcum-powder sand and turquoise waters. Swim beneath the pretty waterfall in the pool to the hidden cave or perch on an underwater stool at the swim-up bar while sipping on a refreshing rum punch.

### At a glance

Stunning stretch of beach  
Excellent location near local restaurants  
Lagoon-style pool

### Star rating 3.5

**Setting** 5 minutes from St Lawrence Gap and 15 minutes from Bridgetown

**Getting there** Approx. 20 minutes' transfer from Barbados airport

**Rooms** 224 rooms and suites

**Dining** 3 restaurants, 3 bars

**Facilities** 2 pools, fitness centre, spa\*, kids' club, games room, Wi-Fi

**Dining options** Breakfast, Half Board, Full Board

**Kuoni extras** Honeymoon and anniversary guests will receive a range of special offers (2022 stays)

\*Local charge

For up-to-date prices and further information about all of our featured hotels and resorts, visit [www.kuoni.co.uk](http://www.kuoni.co.uk)

Stroll through the gardens to Maxwell Beach and sink your toes into the soft sand



## Sandals Barbados

This outstanding couples-only resort offers Sandals' renowned Luxury Included® experience.

If you are looking for a romantic setting, fantastic dining and a host of activities then this Luxury Included® resort ticks all the boxes. Stroll through the gardens to Maxwell Beach and sink your toes into the soft sand as friendly staff bring cool drinks to your sun lounger. Relax in the beachfront whirlpool while gazing out over the ocean or choose from a range of sports and activities. If you long to explore the island then you can venture out of your tropical retreat to discover the best of Barbados with Island Routes Caribbean Adventures.

With 11 gourmet dining experiences there is something to suit every mood and occasion. Discover diverse cuisines from around the world, including Bombay Club – Sandals' first Indian restaurant, teppanyaki-style dishes at Kimono's, juicy steaks at Butch's Chophouse and indulgent desserts at Café de Paris – a Parisian-style patisserie. You can also enjoy regular theme nights and weekly events including a beach party and Caribbean night. As part of Sandals' exclusive 'Stay at One, Play at All' exchange programme, you'll also have access to the amenities, four bars and six restaurants at neighbouring Sandals Royal Barbados.

### At a glance

Fantastic dining options  
Chic white-washed style  
Longest river pool in the Caribbean

**Setting** On Maxwell Beach, a 5-minute walk from lively St Lawrence Gap

**Getting there** Approx. 15 minutes' transfer from Barbados airport

**Rooms** 280 modern rooms and suites.

**Dining** 11 restaurants, 8 bars

**Facilities** 3 pools, 2 whirlpools, fitness and yoga centre, volleyball, a Red Lane® Spa\*, watersports including scuba diving\* (up to 2 dives per day for certified divers), cricket, table tennis, Wi-Fi

**Dining options** All Inclusive

\*Local charge





The sleek white-washed design is punctuated with terracotta roofs and thatched rondoval cottages

## Sandals Royal Barbados

This all-suite couples-only retreat has a chic style, excellent dining and superb swimming pools.

Head down to south-coast Maxwell Beach and you'll find the sister resort to neighbouring Sandals Barbados. It follows the same Luxury Included® concept with great service and an incredible range of facilities and watersports, but also has some particularly neat features. The sleek white-washed design is punctuated with an eclectic mix of Mediterranean-style terracotta roofs and thatched rondoval cottages; there's a glass-fronted infinity pool which cascades down towards the beach, framed by futuristic pyramid-shaped cabanas.

As well as the usual array of outstanding dining, we love the pair of new restaurants here. Visit Chi Asian Fusion to experience the flavours of China, Japan, Korea, Singapore, Thailand and Vietnam all in one menu; discover the lesser-known delights of US food at American Tavern, from New England Clam Chowder to Maryland Crab Cakes. Be sure to try Sandals' debut gourmet doughnut shop and Jerk Shack, too. As part of the brand's exclusive 'Stay at One, Play at All' exchange programme, you'll also have access to the amenities, bars and restaurants at Sandals Barbados.



### At a glance

All Club and Butler-suite rooms  
Sleek rooftop pool and infinity pool  
Amazing range of included activities

**Setting** On Maxwell Beach on Barbados's south coast, overlooking Oistins Bay

**Getting there** Approx. 15 minutes' transfer from Barbados airport

**Rooms** 338 suites

**Dining** 9 restaurants, 6 bars

**Facilities** 7 pools, fitness centre, 4-lane bowling alley, yoga, volleyball, a Red Lane® Spa\*, watersports including scuba diving\* (up to 2 dives per day for certified divers), cricket, table tennis, bowling alley, Wi-Fi

**Dining options** All Inclusive

\*Local charge



For up-to-date prices and further information about all of our featured hotels and resorts, visit [www.kuoni.co.uk](http://www.kuoni.co.uk)

## Terms and conditions

These booking conditions apply to all package holiday bookings made with Kuoni, a trading brand of DER Touristik UK Ltd. We are registered in England and Wales under company number 395623. Our registered office address is: Touristik House, Dorking Business Park, Dorking, Surrey, RH4 1HJ.

For bookings such as accommodation-only, which do not constitute a Package holiday or Linked Travel Arrangement as defined within The Package Travel and Linked Travel Arrangements Regulations 2018, please refer to the relevant booking conditions which can be found on our website: [www.kuoni.co.uk/help-and-support/accommodation-only-terms-and-conditions](https://www.kuoni.co.uk/help-and-support/accommodation-only-terms-and-conditions).

Before making a booking, it is essential that you read our terms and conditions. They set out the commercial relationship between us, form the basis of your contract with Kuoni and set out both your and our respective rights and obligations. The booking conditions contained within this brochure are correct at the time of going to print but may be subject to change. The terms that apply to your booking contract will be those that are featured on our website on the date that your booking is accepted by us. Please visit [www.kuoni.co.uk/terms-conditions](https://www.kuoni.co.uk/terms-conditions) to ensure you are viewing the most up to date version of our terms.

Except where otherwise stated, our booking conditions only apply to holiday arrangements which you book with us in the UK and which we agree to make, provide or perform (as applicable) as part of our contract with you. All references in these booking conditions to "holiday", "booking", "contract", "package", "tour" or "arrangements" mean such holiday arrangements unless otherwise stated.

In these booking conditions, "you" and "your" means all persons named on the booking (including anyone who is added or substituted at a later date) or any of them, as the context requires and "lead name" means the named member of the travelling party that, being 18 years old or over and possessing legal capacity to do so, makes payment at the point of booking. "We", "us" and "our" means Kuoni.

In addition to the booking conditions set out below, you must also ensure that you have read the **Important Holiday Information**. Doing so forms part of the holiday contract as it contains helpful guidance that may be relevant for you when making your final booking selection. For full details, please visit [www.kuoni.co.uk/terms-conditions](https://www.kuoni.co.uk/terms-conditions).

By asking us to accept your booking request, you agree that you have both read and understood the full terms and conditions of the holiday contract and that you agree to them.

## Covid-19

We acknowledge the impact of the ongoing COVID-19 global pandemic and accept our duty to consider any official guidance from governments or local authorities, both in the UK and whilst on holiday. For full details of how we can assist you, along with the limit of our liability, please see 3.4 - Changing your holiday due to Covid-19.

## Kuoni Flex / Kuoni Flex+

Certain bookings made with Kuoni have the benefit of specially negotiated, bespoke terms. Where Kuoni Flex or Flex+ arrangements apply to your booking this will be confirmed to you by your Personal Travel Expert and detailed within your travel documentation. Our standard terms and conditions remain in full effect, except where specific terms enhanced by Kuoni Flex or Kuoni Flex+ apply. For further details please visit <https://www.kuoni.co.uk/kuoni-flexibility>.

## Before you book

### 1.1 Choosing Your Holiday

It is very important that you choose the right holiday arrangements for you. Our staff are always happy to advise and give you their professional opinion; however, it is essential that you also conduct your own independent research to ensure you are happy with the arrangements being made.

Please visit the Foreign, Commonwealth & Development Office website at <https://www.gov.uk/foreign-travel-advice> and visit [www.gov.uk/travelaware](https://www.gov.uk/travelaware) for essential travel advice and tips. The websites offer a wealth of country-specific information, but as the advice can change, please ensure that you check regularly for updates both before and after you book.

### 1.2 Agent or Principal

When you purchase a Kuoni holiday we are acting as the Principal holiday provider. We provide the holiday services to you; your contract is with us and our full terms and conditions apply. Further conditions may also be applied by our suppliers and together these make the 'conditions of contract' and constitute the entire agreement between you and Kuoni. Many of our supplier's terms and conditions can be found on their websites and we can also provide you with a copy at the time of booking, upon request.

We also sell third-party arrangements. When we act as an 'agent' (retailer) we are selling on behalf of another holiday provider. In such instances, your contract is with them as the Principal provider of your holiday arrangements; although the terms of our own retail booking conditions will also apply. When we are acting as an agent, the Principal provider's details will be communicated to you. We can provide you with a copy of their full terms and conditions at the time of booking, upon request. By proceeding with a booking, you acknowledge that you have read and understood all of the terms and conditions which apply to it and agree to be bound by them.

### 1.3 If You Have A Disability or Medical Condition Which May Affect Your Holiday

If you have any medical condition, disability, or special requirements related to these which may affect your holiday (including the booking process), please tell us before you confirm your booking. We can then assist you in considering the suitability of the holiday and the services that we are able to provide. You must give us full details in writing at the time of booking and whenever any significant change in the condition, disability or special requirements occurs. You must also promptly advise us if any medical condition or disability which may reasonably affect your holiday develops after your booking

has been confirmed. Failure to do so may limit your rights under the Package Travel and Linked Travel Arrangements Regulations 2018 and how we are able to assist you.

Kuoni complies fully with Regulation (EC) No 1107/2006 concerning the rights of disabled persons and persons with reduced mobility when travelling by air and will offer assistance to disabled persons or persons with reduced mobility provided that we are given full information about your specific requirements at the time of booking. Please be aware that we cannot guarantee the provision of assistive aids such as high-loaders for embarking/disembarking the aircraft.

### 1.4 Tours and excursions - General health requirements

Many of our tours and excursions may not be suitable if you have a disability or have reduced mobility. You must be fit and able enough to participate independently or, alternatively, have an able-bodied carer to assist you throughout the trip. Please note that some of the featured itineraries may involve early starts and long days, with substantial travel between featured sites and destinations. As vehicle and road standards may not be comparable to that of the UK, please keep this in mind when considering any personal health concerns, as well as your general comfort.

### 1.5 Experiences

Experiences which form part of your package: We are pleased to be able to offer various 'experiences' and activities, which you can pre-book in the UK and pay for as part of your holiday package. By booking with us you confirm that you and your party are in good health and have no medical history that would make it dangerous for you or others to participate. You must observe safety instructions at all times, take reasonable care and provide any necessary certification that may be required. We will only accept responsibility for these experiences and activities in accordance with these booking conditions. Please note that they may be subject to minimum numbers and could be cancelled at short notice.

Experiences which do not form part of your package: We are able to offer general assistance and reserve certain activities for you on your behalf, for which you will pay locally. In these circumstances, we act as a booking agent for the local operator of the excursion or activity concerned, only. Your contract for that activity will be with them and it does not form part of your contracted holiday arrangements with us. The contract will be subject to the local operator's terms and conditions, which will be governed by the local law and jurisdiction which applies and may limit their liability to you. Kuoni accepts no liability for any breach of contract or negligent act or omission of any such excursion/activity provider.

### 1.6 Services outside of your contract with Kuoni

We will not be liable to you for any independent arrangements made to complement the holiday services being provided by Kuoni. Your contract(s) will be directly with the third-party supplier(s) providing those arrangements. Where we agree to provide flights or transfer services to or from any such third-party product or destination, our

doing so offers no endorsement of the product or destination and our liability will remain limited only to ensuring that the contracted elements of your holiday package with Kuoni are provided as promised.

### **1.7 Special Requests**

Where a special request e.g. room location, twin or double-bedded room, flight seat requests and/or dietary requirements etc. is an important factor in your choice of holiday, you must advise us before you book. Whilst we are happy to pass on any such requests, we cannot guarantee that they will be accommodated, and the provision of any special request does not constitute a term of your contract with us. Where we pass on dietary requests to airlines, we recommend that you reconfirm with them directly once your tickets have been issued. Confirmation that a special request has been noted or passed on to the supplier, or the inclusion of the special request on any documentation, is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability.

### **1.8 Marketing**

We try to ensure that the information on our website and in our promotional material is accurate. However, resort and supplier information can change and errors can regrettably occur. We reserve the right to amend and/or give notice of any changes at the time of booking and recommend that you undertake a level of independent research or speak to one of our trained sales advisors should you wish to clarify any information.

## **Booking & paying for your holiday**

### **2.1 Confirming Your Holiday**

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from all EU rights applying to packages. Kuoni will be fully responsible for the proper performance of the package as a whole where we act as the Principal provider. Additionally, as required by law, Kuoni has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that we become insolvent. More information on key rights can be found by visiting <https://www.kuoni.co.uk/yourpackageholiday>.

## **Your Commitment to Us**

**2.2** When you or your Travel Agent wish to confirm a booking you must pay a deposit of either £175 per person or 10% of the holiday cost, whichever is the greater, or any higher deposit which applies to your holiday (such as for cruise where a deposit of 20% applies or where special conditions apply to the airfares selected). Full balance is required at the time of booking in some instances. If you make a holiday booking within 61 days (or 100 days cruise, 180 days world cruise) of your departure date then you must pay the full cost of the holiday at the booking stage. All money paid by you to one of our authorised travel agents for your holiday will be held by the agent on our behalf until paid to us.

**2.3** When you make a booking, the lead name confirms that you understand and have accepted these booking conditions and our Important Holiday Information. Once your booking is confirmed, you will be given a reference number. Your booking reference is also used as your unique password. It is important that you do not give your reference number to anyone or it will allow access to view, amend or cancel your booking via our website.

**2.4** When you book a holiday with us, please ensure that you cancel any other flights which may have been held for the same dates/airlines by other Tour Operators or Travel Agents. Failure to do so may result in the airline subsequently cancelling the flights we have booked, with additional costs being incurred to re-book, which you would be liable to pay.

### **2.5 Out of date range flights**

Our brochures are prepared well in advance and scheduled airlines will generally not have loaded their seats to sell until approximately 10 months before the departure. Should this apply, we will inform you at the time of booking and calculate the price in anticipation that seats will be available in the specific airline booking class to which our specially negotiated airfares apply.

We will issue an invoice recording the arrangements reserved for you and will take a deposit. A contract between us will then come into existence on the basis that the price payable will be that applicable when the airline releases the seats. The timings and other flight details will be those confirmed at that time, which may be different to those advised at the time of booking. When the airline seats become available to book we will tell you the price, confirm the flight details and give you 7 days to tell us whether you wish to continue with the booking or cancel and receive a full refund. If you wish to continue with the booking, we will issue a revised invoice. If the requested flight seats do not become available, you will receive a full refund of your deposit. We will have no other liability to you and will not be responsible for refunding any costs that do not form part of your contract with us.

### **2.6 Travel Information & Documents**

After booking you will receive a confirmation invoice with important information relevant to your holiday, inclusive of the total payment due. You must check the details carefully and notify us immediately if you believe that any of the details are incorrect. Please also check your flight timings carefully each time you receive new documentation from us, as the scheduling may have changed since the last time we contacted you.

Approximately 10-14 days prior to departure you will receive your e-ticket together with your final itinerary. Please check all information, including your flight times, carefully to ensure you are prepared for your trip.

### **2.7 Paying For Your Holiday**

Full payment must be received not less than 61 days (or 100 days cruise, 180 days world cruise) before departure. If we, or your travel agent, have not received full payment as detailed above, we reserve the right to treat your booking as cancelled by you and you will forfeit your deposit or any higher sum that we are entitled to retain –

see also 3.3 Cancelling your Holiday. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges shown in 3.3 depending on the date we reasonably treat your booking as cancelled.

### **2.8 Holiday Insurance**

This is a vital part of any holiday so please ensure you take out comprehensive travel insurance as soon as your booking has been confirmed. We strongly recommend that this includes, but is not limited to, appropriate cover against the cost of termination of the holiday contract and the cost of any medical/other assistance, including repatriation, you might require whilst overseas. We are not insurance providers and cannot offer advice on insurance products. It is essential that you discuss both your itinerary and your specific needs with your chosen policy provider to ensure you are suitably protected. Please read your policy details carefully, ensure that you are familiar with the scale of your cover and take the relevant documentation with you on your holiday.

### **2.9 Health & Vaccinations**

It is your responsibility to ensure you are aware of all recommended and required vaccinations, health precautions, screening and self-isolation requirements in good time before departure. You should take health advice about your specific needs as early as possible and ensure that vaccinations or preventative measures such as malaria tablets are taken in time to be effective for the duration of the holiday.

Please ensure you allow sufficient time to successfully book any appointments, screenings or tests that may be required. It is your responsibility to find out about any entry restrictions, screening or quarantine requirements for destinations that you are visiting (including those you are transiting through) that might affect you. Please ensure you include any domestic requirements that may be in place for when you return home. Be aware that there may sometimes be enhanced screening/monitoring at entry and exit ports. In some instances, borders may close with very little warning or you may be required to self-isolate for a set period, even if you do not have any symptoms of illness.

Sources of information include your GP surgery, the National Travel Health Network and Centre [www.nathnac.org.uk](http://www.nathnac.org.uk), the Department of Health free leaflet 'Health advice for travellers' (available on request Tel. 0207 210 4850), or your specialist travel clinic.

The Foreign, Commonwealth & Development Office also provides useful information on health and entry requirements. Please visit [gov.uk/foreign-travel-advice](http://gov.uk/foreign-travel-advice) for advice by country. Contact the UK embassy for the destination(s) you intend to visit and/or transit through if you require further information.

It is essential that you check health and entry requirement information regularly. Failure to take the appropriate action could result in denied boarding by the airline or denied entry, as countries become stricter with respect of their entry requirements.

Please be aware that obtaining test results, a valid Covid Pass or any other medical certification sits outside of the holiday arrangements provided

by Kuoni. We can't take any responsibility if these are delayed/otherwise prevent you from travelling. Please ensure that your travel insurance provides you with suitable protection.

## 2.10 Passports

Every traveller, including children and infants, requires a valid passport to travel. If your passport is endorsed in any way, please check with the relevant embassy. British passport holders should ensure a valid ten-year passport is held for adults and a valid 5-year passport is held for children under 16. We recommend that all passports are valid for a minimum of 6 months after your scheduled return to the UK as many countries require passport expiry dates to fall a considerable time beyond the dates of travel.

It can take at least six weeks to get an adult passport. Requirements may change and you must check the up to date position in good time before departure. If you renewed your current passport before the previous one expired, extra time may have been added to its expiry date. Any extra months on your passport over 10 years may not count towards the minimum time required for the destination(s) you are visiting. Check your passport validity by visiting <https://www.gov.uk/check-a-passport-travel-europe> and visit [gov.uk/foreign-travel-advice](http://gov.uk/foreign-travel-advice) for advice by country. If you are travelling on a non-British passport, you must check your requirements with the appropriate embassy, high commission or consulate. It is your responsibility to ensure you hold passports that are valid for your trip. We regret we cannot accept any liability if you are refused entry onto any transport or into any country due to failure on your part to carry all required documentation.

## 2.11 Visas & entry requirements

Visa and entry information can change at very short notice. If you are a British passport holder, please check [www.gov.uk/foreign-travel-advice](http://gov.uk/foreign-travel-advice) regularly for the latest information. There may be specific entry requirements for under 18s. If you are travelling on a non-British passport, you must check any visa requirements with the appropriate embassy, high commission or consulate. For assistance with any visa enquiry we recommend CIBT Visas. <http://www.cibtvisas.co.uk/kuonivisas>

It is your responsibility to ensure you are in possession of all necessary travel documents before departure. Any costs incurred in obtaining such documentation must be paid by you. We regret we cannot accept any liability if you are refused entry onto any transport or into any country due to failure on your part to carry all required documentation.

If failure to have any necessary travel or other documents (see also 2.9 – Health & Vaccinations, 2.10 – Passports) results in fines, surcharges or other financial penalty or expenses being imposed on or incurred by us, you will be responsible for reimbursing us accordingly.

## Our Commitment to You

**2.12** We will arrange to provide you with the various services which form part of the holiday you book with us. Before your booking is confirmed and a contract comes into existence, we reserve the right to increase or decrease, and correct errors in advertised prices and to change

any of the information. Changes will be made known to you at the time of booking. We reserve the right to refuse to accept any booking without needing to specify a reason why.

**2.13** The prices we advertise are based on specially negotiated rates and fares. At the time of booking, if there is a lack of availability, we will endeavour to secure an alternative and you will be told the impact that this has on your holiday quote deposit before you book.

**2.14** A booking is not accepted until we issue an invoice. The date shown on the invoice is the date of booking. Please check the details on the invoice carefully when you get it and if anything appears to be incorrect or incomplete, contact us or your Travel Agent immediately as it may not be possible to make changes later. We cannot accept any liability if we are not notified of any inaccuracy (for which we are responsible) in any document within 10 days of our sending it out (5 days for tickets). We will do our best to rectify any mistake notified to us outside of this timeframe, but you must meet any costs involved in doing so.

## 2.15 The Package Travel and Linked Travel

Arrangements Regulations 2018 require us to provide security for the monies that you pay for the package holidays booked and for your repatriation in the event of our insolvency. We hold an Air Travel Organiser's Licence issued by the Civil Aviation Authority, Aviation House, Beehive Ring Road, Crawley, West Sussex, RH6 0YR (ATOL no. 0132). When you buy an ATOL protected air inclusive holiday or flight from us you will receive a confirmation invoice from us (or via our authorised agent) confirming your arrangements and your protection under our ATOL. In the unlikely event of our insolvency the CAA will ensure that you are not left stranded abroad and will arrange to refund any money you have paid to us for an advance booking. Please note: Not all holiday or travel services offered and sold by us will be protected by the ATOL scheme. For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk).

We are a member of ABTA (ABTA no. V258X). When you buy a package holiday that isn't covered under ATOL, protection is provided by way of a bond held by ABTA. You can contact ABTA – The Travel Association at: 30 Park Street, London SE1 9EQ, consumerprotection@abta.co.uk, 0203 758 8779, [www.abta.co.uk](http://www.abta.co.uk) for a copy of the guide to ABTA's scheme of Financial Protection.

If you book arrangements which do not constitute a Package holiday or Linked Travel Arrangement as defined within The Package Travel and Linked Travel Arrangements Regulations 2018, the financial protection referred to above does not apply. Please refer to the relevant booking conditions: <https://www.kuoni.co.uk/help-and-support/accommodation-only-terms-and-conditions>

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to

the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

## 2.16 Kuoni's price guarantee

All prices quoted on our website are calculated using dynamic rates of exchange as set by Kuoni. Many services are typically paid in the currency of your holiday destination and pricing will fluctuate accordingly. Website guide prices can go up or down and we will give you the up to date price before you make a booking, including the cost of any peak season supplements, fuel surcharges, upgrades or additional facilities which you have requested\*. Once you have accepted this price and a booking has been made, the price is fully guaranteed and will not be subject to any surcharges.

\*See also 2.5 - Out of Date Range Flights.

## Price does not include:

Unless otherwise stated, your booking does not include visa fees, overseas airport taxes, overseas portage, any government taxes or compulsory charges to be paid locally, (these will be communicated within your documentation, where such fees are known to us); taxes, levies or other compulsory charges that require payment by you, directly. Where possible, we will advise you of any local charges that may be due. Optional excursions or activities booked during your holiday are payable by you. Any sundry costs incurred by you in preparation for your holiday, including but not limited to insurance, vaccinations, screening and medical certifications are at your own cost.

## Pre-departure

### If you want to change or cancel your holiday

#### 3.1 Changes or Additions To Your Holiday

If you want to make changes to your holiday arrangements after the invoice has been issued, we will do our best to assist but it may not be possible. Requests for changes must be made in writing by the lead name or their travel agent. Changes will be subject to an administration charge of £50 per booking and payment of any further costs incurred as a result of the change. Costs are likely to increase, the closer to the departure date the changes are made. If we agree that you may change your booking to a holiday of lower value and then you cancel that holiday, we reserve the right to levy cancellation charges on the value of the original booking.

Scheduled airlines normally regard name changes as a cancellation and rebooking, so any alteration may incur a 100% cancellation charge in respect of the air fare. Any changes to destination or routing may incur the loss of the original deposit collected. Date and name changes are permitted, subject to availability and the relevant charges imposed as per the airline's own policies (details available on request). Any changes made may also result in additional charges due to an increase in airfare or charges imposed.

Please note that, save for the transfer of a booking (see below) or the addition of any offers made by Kuoni which were not requested at the time of booking, it will not be possible to make changes within 30 days of your scheduled departure date.

Kuoni Flex / Flex+ arrangements may differ from the term set out above. For further information please visit <https://www.kuoni.co.uk/kuoni-flexibility> or speak to your Personal Travel Expert.

### **3.2 Transferring Bookings**

You can transfer your booking to another person who satisfies all of the conditions that apply to this booking, by giving us notice in writing at least 7 days before departure. Both you and the new traveller are jointly liable for paying all costs we incur in making the transfer. Additionally, an administration charge will be made of £50 per person for requests made more than 61 days (or 100 days cruise, 180 days world cruise) before departure, and £100 per person within 61 days (or 100 days cruise, 180 days world cruise) before departure. For flight-inclusive bookings, you must pay the charges levied by the airline concerned. As most airlines do not permit name changes after tickets have been issued for any reason, these charges are likely to be the full cost of the flight. If you request to change all names on a booking, this will be considered as a cancellation and subsequent new booking and full cancellation charges will apply for the original arrangements.

### **3.3 Cancelling Your Holiday**

If you or anyone on your holiday booking decides to cancel the holiday, the lead name or their travel agent must notify us of the decision in writing as soon as possible. Any notification by telephone must also be followed up in writing before it can be accepted. Cancellation will take effect from the day written confirmation is received by us.

A cancellation invoice will be sent within 7 days. If you do not receive this, please contact us immediately in order to prevent an increase in charges. You may also check your booking has been cancelled on our website, [www.kuoni.co.uk](http://www.kuoni.co.uk).

Since we incur costs in cancelling your travel arrangements, the following scale of charges will be payable. Insurance premiums and amendment charges are not refundable in the event of cancellation. References to the deposit include all sums paid or payable at the time of booking.

Period prior to departure, notice of cancellation is received by us or your travel agent  
Cancellation charge per person cancelling

Prior to 61 days:	loss of deposit
60 – 42 days:	50% of total holiday cost
41 – 33 days:	60% of total holiday cost
32 – 15 days:	90% of total holiday cost
14 days or less:	100% of total holiday cost

Please be aware that in some instances, airline ticketing deadlines may result in higher cancellation charges being applied to your booking. Similarly, hotels may charge a higher cancellation fee and you may therefore be charged a higher amount than detailed above.  
Amendment and cancellation charges for

bookings containing cruising elements will be applied in line with the cruise provider's own booking conditions. These could be up to 100% of the total holiday cost and may vary between cruise providers. If you have taken advantage of an airline offer and paid a higher deposit, the cancellation charge payable by you will be the higher of this deposit or the appropriate cancellation charge detailed above.

You may cancel your booking without paying cancellation charges if the performance of your package, or the carriage of passengers to your destination, is significantly affected by unavoidable and extraordinary circumstances. In such circumstances, we will arrange for your booking to be terminated and for you to receive a full refund. We will observe advice provided by the UK Foreign, Commonwealth & Development Office.

Kuoni Flex / Flex+ arrangements may differ from the term set out above. For further information please visit <https://www.kuoni.co.uk/kuoni-flexibility> or speak to your Personal Travel Expert.

It is important to enquire for full details of cancellation terms at the time of booking and prior to cancellation. You must ensure that you have appropriate travel insurance in place for your needs. This should include, but not be limited to, cover against loss of deposit and cancellation fees.

### **3.4 Changing your holiday due to Covid-19**

We will not be responsible for any refunds, compensation, costs, expenses or other losses of any kind incurred by you (including, where applicable, the cost of medical treatment), in the following circumstances:

a) If you, or anyone in your booking party, test positive for Covid-19 and have to quarantine for a period of time, or are notified or otherwise become aware that you have, or suspect you may have, come into close contact with someone who has tested positive for Covid-19 (or where they otherwise suspect they may have Covid-19) and have to self-isolate for a period of time.

If this happens within 14 days of your departure date, you must contact us as you may no longer be able to travel. We will offer you the following options where possible and subject to availability:

i) Postponing your holiday to a later date. We will notify you of any impact on the price the postponement may have (please note that you may have to pay full cancellation charges on some elements of your holiday, such as the flight, as well any increase in cost imposed by other suppliers);

ii) If not everyone on the booking is affected, you will have the right to transfer your place on the holiday to another person nominated by you, subject always to the requirements of clause 3.2

iii) Cancelling your holiday, in which case our standard cancellation charges will apply as at the date of cancellation by you. You may be able to claim these costs back from your travel insurance provider.

If this happens whilst you are on your holiday, please notify us without delay and we will provide such reasonable assistance as we can in the circumstances. However, we will not be responsible for covering the cost of any

curtailment of your holiday, missed transport arrangements, additional accommodation required, or other associated costs incurred by you. You must ensure you have travel insurance which covers these costs.

b) You fail any tests, checks or other measures imposed by a supplier, airline, port or airport, border control authority or other government body or local authority or fail to submit for testing or assessment when requested to do so, and as such you are denied entry to board the flight, entry to the destination, access to the services or you are otherwise unable to proceed with the holiday, or that portion of the holiday.

You are responsible for complying with any official guidance from governments or local authorities, both in the UK and whilst on your holiday. You also acknowledge that the suppliers providing your holiday, including airlines, hotels and excursion providers, will need to comply with national and/or local guidance and requirements relating to Covid-19, and have implemented certain measures as a result. This will likely include specific requirements regarding personal protective equipment, such as use of face-masks by staff (and you may be required to wear a face-mask as well), social distancing, maximum number restrictions on the use of certain facilities, designated alternative entrance and exit routes, mandatory hand sanitisation, limited entertainment options and limited food/drink availability. We do not expect these measures to have a significant impact on your enjoyment of the holiday and all measures will be taken with the purpose of securing your safety and that of those around you.

Kuoni Flex / Flex+ arrangements may differ from the term set out above. For further information please visit <https://www.kuoni.co.uk/kuoni-flexibility> or speak to your Personal Travel Expert.

## **If we want to change or cancel your holiday**

### **4.1 Website/Brochure Accuracy**

We rigorously check all holiday information to ensure it is correct to the best of our knowledge before being published. Product descriptions and facilities may change before and after you book as our marketing material is prepared well in advance. Please check the up to date position at the time of booking as service providers may wish to maintain or improve their facilities. Flight times, carriers and routes are given for guidance only as there may be changes and details will be shown on your final itinerary and e-tickets. Tour, excursion, cruise or safari itineraries may change as a result of local conditions. Circumstances such as these, or weather conditions, time of year, events occurring in the destination or other situations beyond our control etc., may cause some of the amenities we have described to be unavailable or different from those advertised. When we are told of any significant or long-term changes we will endeavour to advise you without undue delay.

### **4.2 Pricing Errors**

Whilst we make every effort to ensure the accuracy of the pricing information provided, regrettably errors may occasionally occur. We will endeavour to notify you at the time of booking

of pricing errors (if we are then aware of the mistake), within 7 days of the time of booking or as soon as reasonably possible. If a booking is already in place, you will have the choice to continue with the chosen itinerary at the corrected price or amend to a different holiday. We reserve the right to cancel the booking if you do not wish to accept the price that applies to your holiday or any quoted alternatives.

#### 4.3 Flight Changes

Flight timings, routings and days of operation shown on our website, in our brochures and/or detailed within your confirmation invoice are for guidance only and may be subject to change. They are set by airlines and are determined by various factors. Any changes to such arrangements are outside of our control. Airlines occasionally change the type of aircraft used on a particular flight without advance warning. We will advise you of any significant changes and any minor timing changes will be shown on your travel documentation, which you should check carefully when received. Any change in the identity of the airline, flight timings and/or aircraft type (if advised) will not entitle you to cancel or change to other arrangements without paying our normal charges, except where specified in these conditions.

#### 4.4 If We Change Or Cancel Your Holiday Before Your Departure

We plan arrangements a long time in advance of your holiday using independent suppliers. On occasions changes do have to be made, and we reserve the right to make these. Most of these changes are minor. However, occasionally, changes are significant.

Examples of a significant change include: a change of accommodation to that of a lower category and/or price for the whole or a major part of your time away, a change of flight time of more than 12 hours, a change of UK departure airport (except between London airports), or a significant change of resort area. We do our best to avoid cancelling holidays but we must reserve the right to do so and will only cancel your confirmed booking after you have made full payment where we are forced to do so as a result of 'force majeure' as defined below (see 4.5) or lack of minimum numbers.

If we have to make a significant change or cancel, we will tell you as soon as possible. If there is time to do so before departure, we will offer you the choice of the following options:

(a) accepting the changed arrangements (with any refunds that may be due to you for changes to a lower category of service); or

(b) selecting an alternative holiday from us of a similar standard to that originally booked, if available. If this holiday is cheaper than the original, we will refund the price difference. You will be liable to us for any additional costs payable for the new arrangements; or

(c) cancelling the booking or accepting our cancellation of the booking, in which case you will receive a full refund of all monies you have paid to us, within 14 days.

If we have to make a significant change or cancel we will, where appropriate, pay you compensation as set out in the table below.

Compensation entitlements will vary depending on the circumstances and when the significant change or cancellation is notified to you subject to the following exceptions:

Compensation will not be payable and no liability beyond offering the above-mentioned choices in 4.4(a-c) can be accepted where: (i) we are forced to make a change or cancel as a result of unavoidable and extraordinary circumstances beyond our control, the consequences of which we could not have avoided even if all reasonable measures had been taken, or (ii) we have to cancel because the minimum number of bookings necessary for us to operate your holiday has not been reached.

No compensation will be payable and the above options set out in 4.4(a-c) will not be available if we cancel as a result of your failure to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time) or where a change is a minor one. A change of flight time of less than 12 hours, airline (except where otherwise stated), type of aircraft (if advised) or destination airport will all be treated as minor changes.

Period before departure within Compensation which a significant change or cancellation is notified to you or your travel agent

More than 60 days:	NIL (more than 91 days if your booking includes a cruise)
60 – 42 days:	£20 (90 – 42 day if your booking includes a cruise)
41 – 28 days:	£30
27 – 15 days:	£40
14 – 0 days:	£50

Compensation in the event of any significant change to your cruise arrangements, will be made as future credit towards another cruise, rather than a cash value.

#### 4.5 Changes Due To Circumstances Beyond Our Control

Except where otherwise expressly stated in these booking conditions, we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by, or you otherwise suffer any damage, loss or expense of any nature as a result of, "force majeure". In these booking conditions, "force majeure" means any unavoidable and extraordinary circumstances beyond our control which we or the supplier of the service(s) in question could not have avoided, even if all reasonable measures had been taken. Such events may include but are not limited to, whether actual or threatened: war, riot, civil strife, terrorist activity and its consequences, industrial dispute, natural or nuclear disaster, adverse weather conditions; epidemics, pandemics or other outbreaks of illness, fire and any other situations which are outside our control.

#### 4.6 Tours

Whilst every effort is made to operate a tour as advertised, on occasion it may be necessary to

make changes to the accommodation, content, routing or order of an itinerary. Unless the change significantly alters the holiday, no refunds or compensation will be payable. In the event that a change is significant, see 4.4 – If we change or cancel your holiday before departure.

#### 4.7 Minimum Numbers

Some of our trips/tours require a minimum number of participants to enable us to operate them. We will indicate at the time of booking whether a particular holiday is subject to a minimum number of participants. If the minimum number is not reached, we reserve the right to cancel your booking. We will advise you at least 61 days before departure if this is the case. You will then have the choice of booking an alternative holiday with us, changing your departure date at the appropriate additional cost, or having a refund of monies paid. No compensation will be payable, and we are unable to offer refunds of any associated costs e.g. insurance, visas etc.

### On Holiday

#### 5.1 Our Commitment To You For Your Holiday Arrangements

(a) We promise to ensure that the holiday arrangements we have agreed to make, perform or provide as part of our contract with you are delivered with reasonable skill and care. Subject to these booking conditions, we will accept responsibility if, for example, you suffer death or personal injury or your contracted holiday arrangements are not provided as promised or prove deficient as a result of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing, as applicable, your contracted holiday arrangements. You must inform us without undue delay of any failure or improper performance of the travel services included in this package. It is your responsibility to show that reasonable care and skill has not been used if you wish to make a claim against us and we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (for employees) or carrying out work we had asked them to do (for agents and suppliers).

(b) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:-

- i) the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party, or
- ii) the act(s) and/or omission(s) of a third party not connected with the provision of your holiday and which were unforeseeable or unavoidable, or
- iii) unavoidable and extraordinary circumstances, which means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken. See 'force majeure' as defined in 4.5 - Changes Due To Circumstances Beyond Our Control.

(c) For claims which do not involve personal injury, illness or death, the most we will have to pay if we are liable to you is three times

the price the person affected paid for their holiday (not including insurance premiums and amendment charges). We will only have to pay this maximum amount if everything has gone wrong and you have received no benefit from your holiday whatsoever. Where enjoyment of only some days has been affected, we will refund reasonable related expenses and pay a daily sum of compensation up to £50 per day per person affected.

(d) Further to (b) above, our liability will also be limited in accordance with and/or in an identical manner to:

i) The contractual terms of the companies that provide the travel services which make up your package. These terms are incorporated into this booking; and

ii) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of terms and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage. We are to be regarded as having all benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any other applicable conventions. In the event that any claim is made directly with us, our liability to pay compensation and/or the amount of compensation will be limited in accordance with these conventions, where applicable.

(e) Under EU law you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from the airlines. However, reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from us. If any payments to you are due from us, any payment made to you by the airline will be deducted from this amount. If your airline does not comply with these rules you should complain to the CAA [www.caa.co.uk](http://www.caa.co.uk).

(f) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised by us and we have not agreed to arrange them as part of our contract and any excursion you purchase in resort. In addition, regardless of any wording used by us on our website, in any advertising material or elsewhere, we only promise to use reasonable care and skill as set out above and we do not have any greater or different liability to you.

(g) The promises we make to you about the services we have agreed to provide or arrange as part of our contract – and the laws and regulations of the country in which your claim or complaint occurred – will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the

services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and regulations of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature which might lead a reasonable holiday maker to refuse to take the arrangements in question. Please note, however, our obligation is to exercise reasonable skill and care as referred to in 5.1(a). We do not make any representation or commitment that all services will comply with applicable local laws and regulations and failure to comply does not automatically mean we have not exercised reasonable skill and care.

(h) Our suppliers (such as airlines, accommodation or transport providers) have their own booking conditions or conditions of carriage, and these conditions are binding between you and the supplier. Some of these conditions may limit or remove the relevant transport provider's or other supplier's liability to you. You can get copies of such conditions from our offices, or the offices of the relevant supplier.

(i) If we make any payment to you or any member of your party for death, personal injury or illness, you must agree to transfer to us or our insurers any rights you may have to take direct action against the person or organisation responsible for causing the death, personal injury or illness and you must co-operate fully with us in seeking recovery of any payment that we make.

(j) Operational decisions may be taken by air carriers and airports resulting in delays, diversions, overbookings, downgrades or rescheduling. Kuoni has no control over such decisions and is therefore unable to accept responsibility for them. Where, as a result of unavoidable and extraordinary circumstances we are obliged to change or end your holiday after departure, but before the end of your holiday, we will not pay compensation or reimburse you for expenses incurred. You should have adequate travel insurance for your holiday and claim via your insurance company for any loss or damage to luggage and/or personal possessions.

If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, we will bear the cost of necessary accommodation, if possible of equivalent category, for a maximum of three nights. The limit doesn't apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your holiday.

(k) Whilst you are away on holiday you may be offered the opportunity to buy optional excursions and activities. These are provided by independent local companies, which are neither owned nor controlled by Kuoni, and for whom Kuoni acts only as an agent (if we make a booking for you). If you decide to buy an excursion or activity, your contract will be made with the local company which provides it and it will not form part of your contracted holiday arrangements with us. See 1.6 – Services Outside of your Contract with Kuoni. The contract will be subject to the excursion/activity provider's terms and conditions, some of which may exclude or limit its liability to you and will be governed by local

law and jurisdiction. Kuoni accepts no liability for any breach of contract or act or omission of any excursion/activity provider. Some excursions/activities may contain an element of risk or require a good level of physical fitness, and, if in doubt, you should make direct enquiries with the local provider, before deciding to buy and check that you are covered by your travel insurance policy.

## **5.2 Flight Delays**

If your flight is delayed, we will arrange for the following to be provided, whenever practical, and subject to the airport being able to cater for this:- over 4 hours, an appropriate meal, for delays of at least 8 hours extending beyond midnight, overnight accommodation will be provided wherever possible. However, this will depend on such factors as the expected length of delay, local availability of accommodation, immigration rulings etc. Where long flight delays result in lost holiday time, no refunds are given by hotels for unused accommodation as rooms are held for delayed arrivals, not re-let.

## **5.3 If We Curtail Your Holiday After Departure**

Very rarely, we may be forced by "force majeure" (see 4.5 - Changes Due To Circumstances Beyond Our Control) to change or terminate your holiday after departure but before the scheduled end of your time away. This is extremely unlikely but if this situation does occur, we regret we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result. Please ensure you have adequate travel insurance in place to cover any such eventuality.

## **5.4 Curtailment**

If you cut short your holiday and return home early in circumstances where i) you have no reasonable cause for complaint about the standard of accommodation and/or the holiday services provided, or ii) any lack of conformity could reasonably have been remedied via the provision of alternative arrangements or an appropriate price reduction, your decision to curtail will be deemed elective. No refunds will be payable for the unused elements of your holiday that were not completed, and we will not be in a position to assist with any associated costs that you may incur while returning home. Depending on the circumstances, your travel insurance may offer cover for curtailment and we suggest that any claim is made directly with them.

## **5.5 Behaviour**

If, in our reasonable opinion or in the opinion of any other person in authority, your behaviour is causing or is likely to cause danger, upset or damage to property or is persistently affecting the enjoyment of others, we reserve the right to terminate your holiday. Should this happen, no refund or compensation will be paid to you or any member of your travelling party and we will have no further responsibility for your holiday arrangements, including your return travel.

## 5.6 If You Have A Complaint While You Are On Holiday

You must bring any complaint to the attention of our local representative or agent and the hotel immediately and they will do their best to rectify the situation. If matters remain unresolved, your concerns must be brought to the attention of the Kuoni Duty Officer, without undue delay (see 5.7 Duty Officer). It is unreasonable to delay or take no action whilst on holiday, but then to complain upon your return and this may affect our ability to investigate and take remedial action and it may impact on the way your complaint is dealt with.

## 5.7 Kuoni Duty Officer

Kuoni offers 24-hour assistance for emergency situations and to help resolve any general issues while you are on holiday. The number provided on your itinerary is a messaging service and our Duty Officer will return your call. Many destinations have local representation and they should be contacted in the first instance, should you have a problem.

## On return from your holiday

### 6.1 Surveys

As a valued customer, we may periodically send you email surveys to complete, so we can track your satisfaction throughout the course of your booking journey. We would like to know about your experience with Kuoni before, during and after you travel and whether there are any elements of our service that you feel we could look to improve along the way.

### 6.2 If You Had A Problem

If a problem remains unresolved during your holiday, you should make a complaint in writing to Kuoni within 28 days of the completion of the holiday. Please direct your correspondence to our Customer Support team at [customer@kuoni.co.uk](mailto:customer@kuoni.co.uk) quoting your booking number and a daytime telephone number. We will acknowledge your correspondence as soon as possible and aim to reply to you within 28 days, as set out within ABTA's Code of Conduct.

**6.3** We are a member of ABTA, membership number V258X. We are committed to maintaining a high standard of service to you as part of ABTA's Code of Conduct. You may wish to refer any unresolved matters relating to this contract to ABTA's scheme for the resolution of disputes, which is approved by the Chartered Trading Standards Institute. You must have previously filed your complaint with ABTA in order to qualify for their ADR services. (See 7.1 for further advice on Law & Jurisdiction.) For more information on the Code and ABTA's Alternative Dispute Resolution (ADR) services please visit [www.abta.com](http://www.abta.com).

## General information

### 7.1 Law & Jurisdiction

English Law (and no other) will apply to your contract and to any dispute, claim or other matter of any description (hereinafter referred to as "claim") which arises between us (except as set out below). We both also agree that any claim (and whether or not involving any personal injury) must be dealt with under the ABTA arbitration scheme (if the scheme is available for the claim in question and you wish to use it – see 6.3) or by the Courts of England and Wales only unless, in the case of Court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings must either be brought in the Courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and claim governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply).

### 7.2 Health, Safety & Security Abroad

We take the safety and security of our customers extremely seriously. If the Foreign, Commonwealth & Development Office advises that people should not visit a particular destination and we reasonably believe this is going to affect your holiday arrangements, we will act on this and we reserve the right to cancel your holiday. However, we are sure you appreciate from press and television coverage that the political, economic and social conditions in many of the countries we feature in this brochure are not as stable as we are used to in the UK. Sadly, crimes against both people and their property are a fact of life the world over, and when in a foreign country it is very important to be extra vigilant and avoid drawing attention to yourself. Travellers have the same responsibility for their health, personal safety and that of their possessions as they do at home.

We sell holidays to many parts of the world, some of which do not conform to British health and safety standards. We request that all hotels comply with the local regulations applicable in their country for health and safety, but we cannot guarantee that these meet British standards and therefore urge you to undertake reasonable precautions to protect your travelling companions and yourself whilst on holiday.

To make the most of your trip abroad, check out the Foreign, Commonwealth and Development Office website at <https://www.gov.uk/foreign-travel-advice>. Packed with essential travel advice and tips, this website offers a wealth of country-specific information that only the FCDO can provide.

### 7.3 Data Protection Policy

In order to process your booking, send you a brochure or respond to an enquiry, we need to collect personal data from you. Depending on what's required, the personal data we collect may include names and contact details, credit/debit card or other payment information and special requirements such as those relating to any disability or medical condition which may affect holiday arrangements and any dietary restrictions which may disclose your religious beliefs ("sensitive personal data"). All references in this privacy policy to personal data include sensitive personal data unless otherwise stated. The person who makes the booking is responsible for ensuring that other members of your party are aware of our booking conditions and this privacy policy and that they consent to your acting on their behalf in your dealings with us.

We may disclose personal data to companies within the DER Touristik Group for business purposes and to companies who act as data processors on our behalf. In making your booking, you consent to personal data being passed on to the relevant suppliers and other third parties. We take appropriate technical and organisational measures which are intended to prevent unauthorised or unlawful processing of personal data and accidental loss or destruction of, or damage to, personal data.

By making a booking with us, you agree to allow your insurers, their agents and medical staff to disclose relevant information to us in circumstances where we may need to act in your interests or in the interests of everyone in any group with whom you are travelling.

For information on how we collect, process and manage your data in line with the General Data Protection Regulation please refer to [www.kuoni.co.uk/privacy-policy](http://www.kuoni.co.uk/privacy-policy).

You are generally entitled to ask us what details of yours are being held or processed, for what purpose and to whom they may be or have been disclosed. Please identify any such enquiry as a Subject Access Request and direct your enquiry to a member of our Customer Services team at [customer@kuoni.co.uk](mailto:customer@kuoni.co.uk), who will respond to you within one month. In certain circumstances we are entitled to refuse your request. If you believe that any of your personal data which we are processing is incorrect, please contact us immediately so it may be updated.



Member of ABTA No. V258X ATOL License No. 0132  
(Kuoni is a bonded tour operator with a license granted by the Civil Aviation Authority)



**KUONI**

In store | Selected John Lewis & Partners stores | In travel agents  
0800 294 9703 | [kuoni.co.uk](http://kuoni.co.uk)